



OFFICE OF THE SOLICITOR GENERAL

OSG Building, 134 Amorsolo St., Legaspi Village, Makati City
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Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure

Government of the Republic of the Philippines

[OSG PR No. 023-10-173]

**Sixth Edition
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Glossary of Acronyms, Terms, and Abbreviations

ABC – Approved Budget for the Contract.

BAC – Bids and Awards Committee.

Bid – A signed offer or proposal to undertake a contract submitted by a bidder in response to and in consonance with the requirements of the bidding documents. Also referred to as *Proposal* and *Tender*. (2016 revised IRR, Section 5[c])

Bidder – Refers to a contractor, manufacturer, supplier, distributor and/or consultant who submits a bid in response to the requirements of the Bidding Documents. (2016 revised IRR, Section 5[d])

Bidding Documents – The documents issued by the Procuring Entity as the bases for bids, furnishing all information necessary for a prospective bidder to prepare a bid for the Goods, Infrastructure Projects, and/or Consulting Services required by the Procuring Entity. (2016 revised IRR, Section 5[e])

BIR – Bureau of Internal Revenue.

BSP – Bangko Sentral ng Pilipinas.

Consulting Services – Refer to services for Infrastructure Projects and other types of projects or activities of the GOP requiring adequate external technical and professional expertise that are beyond the capability and/or capacity of the GOP to undertake such as, but not limited to: (i) advisory and review services; (ii) pre-investment or feasibility studies; (iii) design; (iv) construction supervision; (v) management and related services; and (vi) other technical services or special studies. (2016 revised IRR, Section 5[i])

CDA - Cooperative Development Authority.

Contract – Refers to the agreement entered into between the Procuring Entity and the Supplier or Manufacturer or Distributor or Service Provider for procurement of Goods and Services; Contractor for Procurement of Infrastructure Projects; or Consultant or Consulting Firm for Procurement of Consulting Services; as the case may be, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

CIF – Cost Insurance and Freight.

CIP – Carriage and Insurance Paid.

CPI – Consumer Price Index.

DDP – Refers to the quoted price of the Goods, which means “delivered duty paid.”

DTI – Department of Trade and Industry.

EXW – Ex works.

FCA – “Free Carrier” shipping point.

FOB – “Free on Board” shipping point.

Foreign-funded Procurement or Foreign-Assisted Project– Refers to procurement whose funding source is from a foreign government, foreign or international financing institution as specified in the Treaty or International or Executive Agreement. (2016 revised IRR, Section 5[b]).

Framework Agreement – Refers to a written agreement between a procuring entity and a supplier or service provider that identifies the terms and conditions, under which specific purchases, otherwise known as “Call-Offs,” are made for the duration of the agreement. It is in the nature of an option contract between the procuring entity and the bidder(s) granting the procuring entity the option to either place an order for any of the goods or services identified in the Framework Agreement List or not buy at all, within a minimum period of one (1) year to a maximum period of three (3) years. (GPPB Resolution No. 27-2019)

GFI – Government Financial Institution.

GOCC – Government-owned and/or –controlled corporation.

Goods – Refer to all items, supplies, materials and general support services, except Consulting Services and Infrastructure Projects, which may be needed in the transaction of public businesses or in the pursuit of any government undertaking, project or activity, whether in the nature of equipment, furniture, stationery, materials for construction, or personal property of any kind, including non-personal or contractual services such as the repair and maintenance of equipment and furniture, as well as trucking, hauling, janitorial, security, and related or analogous services, as well as procurement of materials and supplies provided by the Procuring Entity for such services. The term “related” or “analogous services” shall include, but is not limited to, lease or purchase of office space, media advertisements, health maintenance services, and other services essential to the operation of the Procuring Entity. (2016 revised IRR, Section 5[r])

GOP – Government of the Philippines.

GPPB – Government Procurement Policy Board.

INCOTERMS – International Commercial Terms.

Infrastructure Projects – Include the construction, improvement, rehabilitation, demolition, repair, restoration or maintenance of roads and bridges, railways, airports, seaports, communication facilities, civil works components of information technology projects, irrigation, flood control and drainage, water supply, sanitation, sewerage and solid waste management systems, shore protection, energy/power and electrification facilities, national buildings, school buildings, hospital buildings, and other related construction projects of the government. Also referred to as *civil works or works*. (2016 revised IRR, Section 5[u])

LGUs – Local Government Units.

NFCC – Net Financial Contracting Capacity.

NGA – National Government Agency.

PhilGEPS - Philippine Government Electronic Procurement System.

Procurement Project – refers to a specific or identified procurement covering goods, infrastructure project or consulting services. A Procurement Project shall be described, detailed, and scheduled in the Project Procurement Management Plan prepared by the agency which shall be consolidated in the procuring entity's Annual Procurement Plan. (GPPB Circular No. 06-2019 dated 17 July 2019)

PSA – Philippine Statistics Authority.

SEC – Securities and Exchange Commission.

SLCC – Single Largest Completed Contract.

Supplier – refers to a citizen, or any corporate body or commercial company duly organized and registered under the laws where it is established, habitually established in business and engaged in the manufacture or sale of the merchandise or performance of the general services covered by his bid. (Item 3.8 of GPPB Resolution No. 13-2019, dated 23 May 2019). Supplier as used in these Bidding Documents may likewise refer to a distributor, manufacturer, contractor, or consultant.

UN – United Nation

Section I. Invitation to Bid



Republic of the Philippines

Office of the Solicitor General

OSG Bldg. 134 Amorsolo St., Legaspi Village, Makati City
Tel No. 8988-1674 loc. 777; & 8836-3314; Telefax No. 8813-11-74
Website: www.osg.gov.ph

INVITATION TO BID FOR

Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure

1. The Office of the Solicitor General (OSG), through Republic Act (RA) No. 11936 or the General Appropriations Act of FY 2023 intends to apply the sum of **Seventeen Million Four Hundred Sixty Thousand Pesos (Php17,460,000.00)** being the ABC to payments under the contract for **Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure / OSG PR No. 023-10-173**. Bids received in excess of the Approved Budget for the contract (ABC) shall be automatically rejected at bid opening.
2. The OSG now invites bids for the above Procurement Project. The Supplier has **thirty (30) calendar days (inclusive of Saturdays, Sundays, and holidays) from the date of receiving the Notice to Proceed (NTP)** to deliver and install all equipment to the designated location and complete the scope of work. The Supplier shall follow the health and safety protocols imposed by the OSG and/or the concerned Building Administrator. Bidders should have completed, within **five (5) years** prior to the deadline for the submission and receipt of bids, a contract similar to the Project. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).
3. Bidding will be conducted through open competitive bidding procedures using a non-discretionary "*pass/fail*" criterion as specified in the 2016 revised Implementing Rules and Regulations (IRR) of RA No. 9184.

Bidding is restricted to Filipino citizens/sole proprietorships, partnerships, or organizations with at least sixty percent (60%) interest or outstanding capital stock belonging to citizens of the Philippines, and to citizens or organizations of a country the laws or regulations of which grant similar rights or privileges to Filipino citizens, pursuant to RA No. 5183.

4. Prospective Bidders may obtain further information from **OSG** and inspect the Bidding Documents at the address given below during **Monday to Friday 8:00am to 5:00pm**.
5. A complete set of Bidding Documents may be acquired by interested Bidders from Monday to Friday, between 8:00am to 5:00pm starting **14 November 2023** until 10:30am of **4 December 2023**, from the given address and website(s) below and upon payment of the applicable fee for the Bidding Documents, pursuant to the latest Guidelines issued by the GPPB, in the amount of **Twenty-Five Thousand Pesos (Php25,000.00)**. Interested bidders may purchase the bidding documents by depositing the amount of **Twenty-Five Thousand Pesos (Php25,000.00)** with the **OSG Trust Fund 101 Account Number 1802-1016-23**, Office of the Solicitor General, Land Bank of the Philippines, Paseo de Roxas Branch, Makati City and submitting the proof of deposit at fms@osg.gov.ph, or by paying directly with the Cashier's Office at the Office of the Solicitor General, 134 Amorsolo Street, Legaspi Village, Makati City.
6. The **OSG** will hold a Pre-Bid Conference open to prospective bidders on **21 November 2023 @ 2:30pm** at the **9th floor, Padilla Hall, OSG Building, 134 Amorsolo St., Legaspi Village, Makati City** and/or through video conferencing or webcasting *via Microsoft Teams*.
7. Bids must be duly received by the BAC Secretariat/Procurement through manual submission at the office address indicated below on or before **10:25am** of **4 December 2023**. **Late bids shall not be accepted.**
8. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in **ITB** Clause 14.
9. Bid opening shall be on **10:30am** of **4 December 2023** at **9th floor, Padilla Hall, OSG Building, 134 Amorsolo St., Legaspi Village, Makati City** and/or *via Microsoft Teams*. Bids will be opened in the presence of the bidders' representatives who choose to personally attend the activity.
10. Prospective Bidders are required to submit (1) one additional hard copy of their bid as allowed in **ITB** Clause 15.

Also, for purposes of videoconferencing, prospective bidders are advised to provide their email addresses not later than thirty (30) minutes before the activity at the email address below. While the BAC can conduct face-to-face pre-bid conference and opening of the bids, prospective bidders are enjoined to send at most two (2) representatives due to the limited space of the conference room.

11. The **OSG** reserves the right to reject any and all bids, declare a failure of bidding, or not award the contract at any time prior to contract award in accordance with Sections 35.6 and 41 of the 2016 revised IRR of RA No. 9184, without thereby incurring any liability to the affected bidder or bidders.

12. For further information, please refer to:

Christian D. Buat

ADMIN Division – Procurement Section / BAC Secretariat

Office of the Solicitor General

OSG Building, 134 Amorsolo St., Legaspi Village, Makati City 1229

E-mail Address: rfq.osgprocurement@gmail.com

Tel No. (02) **8988-1674** loc. **777** / (02) **8836-3314** / Telefax No. (02) **8813-1174**

Website: www.osg.gov.ph

13. You may visit the following websites:

For downloading of Bidding Documents: <https://osg.gov.ph/page?call=proc-biditems>

Date of Issue: *November 14, 2023*



SHARON E. MILLAN-DECANO

Assistant Solicitor General

Chairperson, Bids and Awards Committee

Section II. Instructions to Bidders

1. Scope of Bid

The Procuring Entity, the **Office of the Solicitor General**, wishes to receive Bids for the **Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure**, with identification number **OSG PR No. 023-10-173**.

The Procurement Project **Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure** is composed of **1 Lot**, the details of which are described in Section VII (Technical Specifications).

2. Funding Information

2.1. The GOP through the source of funding as indicated below for **RA No. 11936 or the General Appropriations Act of FY 2023** in the amount of **Seventeen Million Four Hundred Sixty Thousand Pesos (Php17,460,000.00)**.

2.2. The source of funding is:

a. NGA, the **RA No. 11936 or the General Appropriations Act of FY 2023**.

3. Bidding Requirements

The Bidding for the Project shall be governed by all the provisions of RA No. 9184 and its 2016 revised IRR, including its Generic Procurement Manuals and associated policies, rules and regulations as the primary source thereof, while the herein clauses shall serve as the secondary source thereof.

Any amendments made to the IRR and other GPPB issuances shall be applicable only to the ongoing posting, advertisement, or **IB** by the BAC through the issuance of a supplemental or bid bulletin.

The Bidder, by the act of submitting its Bid, shall be deemed to have verified and accepted the general requirements of this Project, including other factors that may affect the cost, duration and execution or implementation of the contract, project, or work and examine all instructions, forms, terms, and project requirements in the Bidding Documents.

4. Corrupt, Fraudulent, Collusive, and Coercive Practices

The Procuring Entity, as well as the Bidders and Suppliers, shall observe the highest standard of ethics during the procurement and execution of the contract. They or through an agent shall not engage in corrupt, fraudulent, collusive, coercive, and obstructive practices defined under Annex "I" of the 2016 revised IRR of RA No. 9184 or other integrity violations in competing for the Project.

5. Eligible Bidders

- 5.1. Only Bids of Bidders found to be legally, technically, and financially capable will be evaluated.
- 5.2. Foreign ownership exceeding those allowed under the rules may participate:
 - i. When a Treaty or International or Executive Agreement as provided in Section 4 of the RA No. 9184 and its 2016 revised IRR allow foreign bidders to participate;
 - ii. Citizens, corporations, or associations of a country, included in the list issued by the GPPB, the laws or regulations of which grant reciprocal rights or privileges to citizens, corporations, or associations of the Philippines;
 - iii. When the Goods sought to be procured are not available from local suppliers; or
 - iv. When there is a need to prevent situations that defeat competition or restrain trade.
- 5.3. Pursuant to Section 23.4.1.3 of the 2016 revised IRR of RA No.9184, the Bidder shall have at least one (1) contract similar to the Project (SLCC) the value of which, adjusted to current prices using the PSA's CPI, must be at least equivalent to:
 - a. at least fifty percent (50%) of the ABC.
- 5.4. The Bidders shall comply with the eligibility criteria under Section 23.4.1 of the 2016 IRR of RA No. 9184.

6. Origin of Goods

There is no restriction on the origin of goods other than those prohibited by a decision of the UN Security Council taken under Chapter VII of the Charter of the UN, subject to Domestic Preference requirements under **ITB** Clause 18.

7. Subcontracts

- 7.1. The Procuring Entity prescribes that: Subcontracting is **not** allowed.

8. Pre-Bid Conference

The Procuring Entity will hold a pre-bid conference for this Project on the specified date and time and either at its physical address and/or through videoconferencing/webcasting } as indicated in paragraph 6 of the **IB**.

9. Clarification and Amendment of Bidding Documents

Prospective bidders may request for clarification on and/or interpretation of any part of the Bidding Documents. Such requests must be in writing and received by the Procuring Entity, either at its given address or through electronic mail indicated in the **IB**, at least ten (10) calendar days before the deadline set for the submission and receipt of Bids.

10. Documents comprising the Bid: Eligibility and Technical Components

- 10.1. The first envelope shall contain the eligibility and technical documents of the Bid as specified in **Section VIII (Checklist of Technical and Financial Documents)**.
- 10.2. The Bidder's SLCC as indicated in **ITB** Clause 5.3 should have been completed within **five (5) years** prior to the deadline for the submission and receipt of bids.
- 10.3. If the eligibility requirements or statements, the bids, and all other documents for submission to the BAC are in foreign language other than English, it must be accompanied by a translation in English, which shall be authenticated by the appropriate Philippine foreign service establishment, post, or the equivalent office having jurisdiction over the foreign bidder's affairs in the Philippines. Similar to the required authentication above, for Contracting Parties to the Apostille Convention, only the translated documents shall be authenticated through an apostille pursuant to GPPB Resolution No. 13-2019 dated 23 May 2019. The English translation shall govern, for purposes of interpretation of the bid.

11. Documents comprising the Bid: Financial Component

- 11.1. The second bid envelope shall contain the financial documents for the Bid as specified in **Section VIII (Checklist of Technical and Financial Documents)**.
- 11.2. If the Bidder claims preference as a Domestic Bidder or Domestic Entity, a certification issued by DTI shall be provided by the Bidder in accordance with Section 43.1.3 of the 2016 revised IRR of RA No. 9184.
- 11.3. Any bid exceeding the ABC indicated in paragraph 1 of the **IB** shall not be accepted.
- 11.4. For Foreign-funded Procurement, a ceiling may be applied to bid prices provided the conditions are met under Section 31.2 of the 2016 revised IRR of RA No. 9184.

12. Bid Prices

- 12.1. Prices indicated on the Price Schedule shall be entered separately in the following manner:
- a. For Goods offered from within the Procuring Entity's country:
 - i. The price of the Goods quoted EXW (ex-works, ex-factory, ex-warehouse, ex-showroom, or off-the-shelf, as applicable);
 - ii. The cost of all customs duties and sales and other taxes already paid or payable;
 - iii. The cost of transportation, insurance, and other costs incidental to delivery of the Goods to their final destination; and
 - iv. The price of other (incidental) services, if any, listed in e.
 - b. For Goods offered from abroad:
 - i. Unless otherwise stated in the **BDS**, the price of the Goods shall be quoted delivered duty paid (DDP) with the place of destination in the Philippines as specified in the **BDS**. In quoting the price, the Bidder shall be free to use transportation through carriers registered in any eligible country. Similarly, the Bidder may obtain insurance services from any eligible source country.
 - ii. The price of other (incidental) services, if any, as listed in **Section VII (Technical Specifications)**.

13. Bid and Payment Currencies

- 13.1. For Goods that the Bidder will supply from outside the Philippines, the bid prices may be quoted in the local currency or tradeable currency accepted by the BSP at the discretion of the Bidder. However, for purposes of bid evaluation, Bids denominated in foreign currencies, shall be converted to Philippine currency based on the exchange rate as published in the BSP reference rate bulletin on the day of the bid opening.
- 13.2. Payment of the contract price shall be made in:
- a. Philippine Pesos.

14. Bid Security

- 14.1. The Bidder shall submit a Bid Securing Declaration¹ or any form of Bid Security in the amount indicated in the **BDS**, which shall be not less than the percentage of the ABC in accordance with the schedule in the **BDS**.
- 14.2. The Bid and bid security shall be valid until **120 calendar days from date of opening of bids**. Any Bid not accompanied by an acceptable bid security shall be rejected by the Procuring Entity as non-responsive.

15. Sealing and Marking of Bids

Each Bidder shall submit one copy of the first and second components of its Bid.

The Procuring Entity may request additional hard copies and/or electronic copies of the Bid. However, failure of the Bidders to comply with the said request shall not be a ground for disqualification.

If the Procuring Entity allows the submission of bids through online submission or any other electronic means, the Bidder shall submit an electronic copy of its Bid, which must be digitally signed. An electronic copy that cannot be opened or is corrupted shall be considered non-responsive and, thus, automatically disqualified.

16. Deadline for Submission of Bids

- 16.1. The Bidders shall submit on the specified date and time and either at its physical address or through online submission as indicated in paragraph 7 of the **IB**.

17. Opening and Preliminary Examination of Bids

- 17.1. The BAC shall open the Bids in public at the time, on the date, and at the place specified in paragraph 9 of the **IB**. The Bidders' representatives who are present shall sign a register evidencing their attendance. In case of videoconferencing, webcasting or other similar technologies will be used, attendance of participants shall likewise be recorded by the BAC Secretariat.

In case the Bids cannot be opened as scheduled due to justifiable reasons, the rescheduling requirements under Section 29 of the 2016 revised IRR of RA No. 9184 shall prevail.

- 17.2. The preliminary examination of bids shall be governed by Section 30 of the 2016 revised IRR of RA No. 9184.

¹ In the case of Framework Agreement, the undertaking shall refer to entering into contract with the Procuring Entity and furnishing of the performance security or the performance securing declaration within ten (10) calendar days from receipt of Notice to Execute Framework Agreement.

18. Domestic Preference

- 18.1. The Procuring Entity will grant a margin of preference for the purpose of comparison of Bids in accordance with Section 43.1.2 of the 2016 revised IRR of RA No. 9184.

19. Detailed Evaluation and Comparison of Bids

- 19.1. The Procuring BAC shall immediately conduct a detailed evaluation of all Bids rated “*passed*,” using non-discretionary pass/fail criteria. The BAC shall consider the conditions in the evaluation of Bids under Section 32.2 of the 2016 revised IRR of RA No. 9184.
- 19.2. If the Project allows partial bids, bidders may submit a proposal on any of the lots or items, and evaluation will be undertaken on a per lot or item basis, as the case maybe. In this case, the Bid Security as required by **ITB** Clause 15 shall be submitted for each lot or item separately.
- 19.3. The descriptions of the lots or items shall be indicated in **Section VII (Technical Specifications)**, although the ABCs of these lots or items are indicated in the **BDS** for purposes of the NFCC computation pursuant to Section 23.4.2.6 of the 2016 revised IRR of RA No. 9184. The NFCC must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder.
- 19.4. The Project shall be awarded as one contract.
- 19.5. Except for bidders submitting a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation, all Bids must include the NFCC computation pursuant to Section 23.4.1.4 of the 2016 revised IRR of RA No. 9184, which must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder. For bidders submitting the committed Line of Credit, it must be at least equal to ten percent (10%) of the ABCs for all the lots or items participated in by the prospective Bidder.

20. Post-Qualification

- 20.2. Within a non-extendible period of five (5) calendar days from receipt by the Bidder of the notice from the BAC that it submitted the Lowest Calculated Bid, the Bidder shall submit its latest income and business tax returns filed and paid through the BIR Electronic Filing and Payment System (eFPS) and other appropriate licenses and permits required by law and stated in the **BDS**.

21. Signing of the Contract

21.1. The documents required in Section 37.2 of the 2016 revised IRR of RA No. 9184 shall form part of the Contract. Additional Contract documents are indicated in the **BDS**.

Section III. Bid Data Sheet

Bid Data Sheet

ITB Clause	
5.3	<p>For this purpose, contracts similar to the Project shall be:</p> <ul style="list-style-type: none"> a. For the procurement of Non-expendable Supplies and Services: The Bidder must have completed a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC. b. Completed within five (5) years prior to the deadline for the submission and receipt of bids. <p>The Supplier shall have an SLCC that is at least one contract similar to the Project the value of which, adjusted to current prices using the PSA's Consumer Price Index, must be equivalent to at least fifty percent of the ABC, completed within five years prior to the deadline for the submission and receipt of bids.</p> <ul style="list-style-type: none"> – For this purpose, similar contract shall refer to procurement contract of ICT equipment with hyper-converged infrastructure, wireless LAN infrastructure solutions for enterprises, and/or other similar contracts.
7.1	No further instructions.
12	The price of the Goods shall be quoted DDP to the <i>OSG Building, 134 Amorsolo St., Legaspi Village, Makati City</i> or the applicable International Commercial Terms (INCOTERMS) for this Project.
14.1	<p>The bid security shall be in the form of a Bid Securing Declaration, or any of the following forms and amounts:</p> <ul style="list-style-type: none"> a. The amount of not less than Php349,200.00 <i>[two percent (2%) of ABC]</i>, if bid security is in cash, cashier's/manager's check, bank draft/guarantee or irrevocable letter of credit; or b. The amount of not less than Php873,000.00 <i>[five percent (5%) of ABC]</i> if bid security is in Surety Bond.
19.3	The project shall be awarded as one contract with an ABC of Seventeen Million Four Hundred Sixty Thousand Pesos (Php17,460,000.00) for the Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure inclusive of all government taxes and charges.
20.2	Must present the licenses and certifications required in the Terms of Reference.

	<p>Qualifications of the Supplier:</p> <ul style="list-style-type: none"> a. The Supplier shall have an SLCC that is at least one contract similar to the Project the value of which, adjusted to current prices using the PSA’s Consumer Price Index, must be equivalent to at least fifty percent of the ABC, completed within five years prior to the deadline for the submission and receipt of bids. – For this purpose, similar contract shall refer to procurement contract of ICT equipment with hyper-converged infrastructure, wireless LAN infrastructure solutions for enterprises, and/or other similar contracts. b. The Supplier must present a Client Satisfaction Rating for at least five contracts with government agencies and/or private corporations with whom the Supplier has previous or ongoing contract/s similar to this project. c. The Supplier shall submit a valid and current Certificate of Distributorship/Dealership/ Resellership of the product being offered, issued by the principal or manufacturer of the product (if the Supplier is not the manufacturer). If not issued by the manufacturer, they must also submit a certification/document linking the Supplier to the manufacturer. d. The Supplier shall have at least three personnel (with relevant certification) to support the solution being offered. e. The Supplier must have a main or satellite office within 150 kilometer radius from the OSG Building or Convergys One Building. f. The Supplier shall submit documents relevant to the project, such as but not limited to the following: <ul style="list-style-type: none"> – Valid DTI or SEC Registration; – Valid and Current Business Permit; – Tax Clearance Certificate as finally reviewed and approved by BIR; – Statement of contracts completed which are similar in nature to the contract to be bid; and – Net Financial Contracting Capacity (NFCC) Computation. <p>Applicable provisions of the Government Procurement Reform Act (RA No. 9184) and its Revised Implementing Rules and Regulations (RIRR) shall form part of the Terms of Reference (TOR).</p>
21.2	No further instructions.

Section IV. General Conditions of Contract

1. Scope of Contract

This Contract shall include all such items, although not specifically mentioned, that can be reasonably inferred as being required for its completion as if such items were expressly mentioned herein. All the provisions of RA No. 9184 and its 2016 revised IRR, including the Generic Procurement Manual, and associated issuances, constitute the primary source for the terms and conditions of the Contract, and thus, applicable in contract implementation. Herein clauses shall serve as the secondary source for the terms and conditions of the Contract.

This is without prejudice to Sections 74.1 and 74.2 of the 2016 revised IRR of RA No. 9184 allowing the GPPB to amend the IRR, which shall be applied to all procurement activities, the advertisement, posting, or invitation of which were issued after the effectivity of the said amendment.

Additional requirements for the completion of this Contract shall be provided in the **Special Conditions of Contract (SCC)**.

2. Advance Payment and Terms of Payment

2.1. Advance payment of the contract amount is provided under Annex “D” of the revised 2016 IRR of RA No. 9184.

2.2. The Procuring Entity is allowed to determine the terms of payment on the partial or staggered delivery of the Goods procured, provided such partial payment shall correspond to the value of the goods delivered and accepted in accordance with prevailing accounting and auditing rules and regulations. The terms of payment are indicated in the **SCC**.

3. Performance Security

Within ten (10) calendar days from receipt of the Notice of Award by the Bidder from the Procuring Entity but in no case later than prior to the signing of the Contract by both parties, the successful Bidder shall furnish the performance security in any of the forms prescribed in Section 39 of the 2016 revised IRR of RA No. 9184.

4. Inspection and Tests

The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Project specifications at no extra cost to the Procuring Entity in accordance with the Generic Procurement Manual. In addition to tests in the **SCC, Section IV (Technical Specifications)** shall specify what inspections and/or tests the Procuring Entity requires, and where they are to be conducted. The Procuring Entity shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.

All reasonable facilities and assistance for the inspection and testing of Goods, including access to drawings and production data, shall be provided by the Supplier to the authorized inspectors at no charge to the Procuring Entity.

5. Warranty

- 6.1. In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty shall be required from the Supplier as provided under Section 62.1 of the 2016 revised IRR of RA No. 9184.
- 6.2. The Procuring Entity shall promptly notify the Supplier in writing of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall, repair or replace the defective Goods or parts thereof without cost to the Procuring Entity, pursuant to the Generic Procurement Manual.

6. Liability of the Supplier

The Supplier's liability under this Contract shall be as provided by the laws of the Republic of the Philippines.

If the Supplier is a joint venture, all partners to the joint venture shall be jointly and severally liable to the Procuring Entity.

Section V. Special Conditions of Contract

Special Conditions of Contract

GCC Clause	
1	<p>“The service required by the Contract shall be rendered at the <i>OSG Building, 134 Amorsolo St., Legaspi Village, Makati City</i> as well as in other properties rented by the OSG as its office premises. Risk and title will pass from the Supplier to the Procuring Entity upon receipt and final acceptance of the Goods at their final destination.”</p> <p>Delivery and Documents –</p> <p>For purposes of the Contract, “EXW,” “FOB,” “FCA,” “CIF,” “CIP,” “DDP” and other trade terms used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of INCOTERMS published by the International Chamber of Commerce, Paris. The Delivery terms of this Contract shall be as follows:</p> <p><i>[For Goods supplied from abroad, state:]</i> “The delivery terms applicable to the Contract are DDP delivered to <i>OSG Building, 134 Amorsolo St., Legaspi Village, Makati City</i>. In accordance with INCOTERMS.”</p> <p><i>[For Goods supplied from within the Philippines, state:]</i> “The delivery terms applicable to this Contract are delivered to <i>OSG Building, 134 Amorsolo St., Legaspi Village, Makati City</i>. Risk and title will pass from the Supplier to the Procuring Entity upon receipt and final acceptance of the Goods at their final destination.”</p> <p>Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in Section VI (Schedule of Requirements).</p> <p>For purposes of this Clause the Procuring Entity’s Representative at the Project Site is the <i>Supplies Section of the Administrative Division</i>.</p> <p>Incidental Services –</p> <p>The Supplier is required to provide all of the following services, including additional services, if any, specified in Section VI. Schedule of Requirements:</p> <ol style="list-style-type: none"> a. performance or supervision of on-site assembly and/or start-up of the supplied Goods; b. furnishing of tools required for assembly and/or maintenance of the supplied Goods; c. furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;

	<p>d. performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and</p>
	<p>e. training of the Procuring Entity’s personnel, at the Supplier’s plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.</p> <p>The Contract price for the Goods shall include the prices charged by the Supplier for incidental services and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.</p> <p>Spare Parts –</p> <p>The Supplier is required to provide all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:</p>
	<p>Packaging –</p> <p>The Supplier shall provide such packaging of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in this Contract. The packaging shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packaging case size and weights shall take into consideration, where appropriate, the remoteness of the Goods’ final destination and the absence of heavy handling facilities at all points in transit.</p> <p>The packaging, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified below, and in any subsequent instructions ordered by the Procuring Entity.</p> <p>The outer packaging must be clearly marked on at least four (4) sides as follows:</p> <p>Name of the Procuring Entity Name of the Supplier Contract Description Final Destination Gross weight Any special lifting instructions Any special handling instructions Any relevant HAZCHEM classifications</p>

	<p>A packaging list identifying the contents and quantities of the package is to be placed on an accessible point of the outer packaging if practical. If not practical the packaging list is to be placed inside the outer packaging but outside the secondary packaging.</p> <p>Transportation –</p> <p>Where the Supplier is required under Contract to deliver the Goods CIF, CIP, or DDP, transport of the Goods to the port of destination or such other named place of destination in the Philippines, as shall be specified in this Contract, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.</p> <p>Where the Supplier is required under this Contract to transport the Goods to a specified place of destination within the Philippines, defined as the Project Site, transport to such place of destination in the Philippines, including insurance and storage, as shall be specified in this Contract, shall be arranged by the Supplier, and related costs shall be included in the contract price.</p>						
	<p>Where the Supplier is required under Contract to deliver the Goods CIF, CIP or DDP, Goods are to be transported on carriers of Philippine registry. In the event that no carrier of Philippine registry is available, Goods may be shipped by a carrier which is not of Philippine registry provided that the Supplier obtains and presents to the Procuring Entity certification to this effect from the nearest Philippine consulate to the port of dispatch. In the event that carriers of Philippine registry are available but their schedule delays the Supplier in its performance of this Contract the period from when the Goods were first ready for shipment and the actual date of shipment the period of delay will be considered force majeure.</p> <p>The Procuring Entity accepts no liability for the damage of Goods during transit other than those prescribed by INCOTERMS for DDP deliveries. In the case of Goods supplied from within the Philippines or supplied by domestic Suppliers risk and title will not be deemed to have passed to the Procuring Entity until their receipt and final acceptance at the final destination.</p> <p>Intellectual Property Rights –</p> <p>The Supplier shall indemnify the Procuring Entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof.</p>						
<p>2.2</p>	<p>Payments are governed by the necessary auditing and accounting rules.</p> <p><i>Payment.</i> - The OSG shall pay the Supplier in accordance with the following schemes/schedules:</p> <table border="1" data-bbox="370 1717 1419 1892"> <thead> <tr> <th data-bbox="370 1717 521 1751"></th> <th data-bbox="521 1717 878 1751">Particulars</th> <th data-bbox="878 1717 1419 1751">Remarks/Conditions</th> </tr> </thead> <tbody> <tr> <td data-bbox="370 1751 521 1892">First Release</td> <td data-bbox="521 1751 878 1892">a) 15% Mobilization Payment</td> <td data-bbox="878 1751 1419 1892">The amount represents the mobilization fund. The Supplier shall submit a written request within five days upon receipt of the signed and notarized Contract.</td> </tr> </tbody> </table>		Particulars	Remarks/Conditions	First Release	a) 15% Mobilization Payment	The amount represents the mobilization fund. The Supplier shall submit a written request within five days upon receipt of the signed and notarized Contract.
	Particulars	Remarks/Conditions					
First Release	a) 15% Mobilization Payment	The amount represents the mobilization fund. The Supplier shall submit a written request within five days upon receipt of the signed and notarized Contract.					

	Second Release	b) 65% of the Total Contract Price, net of Mobilization Payment	Within fifteen days from delivery of Hyper-converged Infrastructure with Single Integrated Rack Solution and WAN Solution with NGFW.
	Third Release	c) 30% of the Total Contract Price	Within fifteen days from completion of the scope of work, knowledge transfer for end-users (based on certification from the Case Management Service), and issuance of the Inspection and Acceptance Report by the OSG.
	Fourth Release	d) Retention Fee equivalent to 5% of the Total Contract Price.	In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty security shall be required from the Supplier for one year from the issuance of the Inspection and Acceptance Report by the OSG.
4	No further instructions.		

Section VI. Schedule of Requirements

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Item No.	Description	Quantity	Total	Delivered, Weeks/Months
	Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure			The Supplier has thirty (30) calendar days (inclusive of Saturdays, Sundays, and holidays) from the date of receiving the Notice to Proceed (NTP) to deliver and install all equipment to the designated location and complete the scope of work. The Supplier shall follow the health and safety protocols imposed by the OSG and/or the concerned Building Administrator.

Section VII. Technical Specifications

Technical Specifications

Item	Specification	Statement of Compliance
		<p><i>[Bidders must state here either “Comply” or “Not Comply” against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]</i></p>

TERMS OF REFERENCE

Supply, Delivery, Installation, and Configuration of: OSG Data Center with Wide Area Network Solution & Next Generation Firewall for multi-branch setup and OSG Relocated Division's Data and Network Infrastructure

RATIONALE

The OSG Data Center Project aims to improve the organization's IT infrastructure's efficiency, security, and reliability. The organization can achieve a highly optimized and automated data center environment by implementing a hyper-converged solution using VSAN, WAN solution with a next-generation firewall deployment housed in a smart cabinet.

The hyper-converged solution using VSAN combines computing, storage, and networking resources into a single platform, eliminating the need for separate infrastructure components and reducing complexity and costs. The smart cabinet provides a self-contained and highly efficient infrastructure for hosting IT equipment, enabling the organization to reduce energy consumption, minimize space requirements, and simplify management.

The WAN solution with next-generation firewall deployment enhances network security by providing advanced threat protection, intrusion prevention, and secure remote access. The SD-WAN linking the main and branch office and co-location facility improves connectivity and enables the organization to streamline network management and reduce costs.

The OSG is also establishing a connection between a second location (Convergys One Building located at 6796 Ayala Avenue, corner Salcedo Street, Legaspi Village, Makati City) and its present local area network to increase its data and network capacity. The project will be the focal point for all data management, processing, and archiving. The provision of access to computing and storage resources will support various OSG ICT application systems and services.

OBJECTIVES

The OSG Data Center Project aims to create a highly available, secure, and scalable data center environment that can support the organization's mission-critical applications and services. The organization can improve operational efficiency, reduce costs, and enhance the overall user experience by leveraging advanced technologies and solutions. Additionally, the project aims to comply with industry standards and best practices for data center design and operations to ensure a highly resilient and reliable IT infrastructure.

The Relocated Division's Data and Network Infrastructure Project aims to provide the OSG with a modern, scalable, and secure data center infrastructure that will support its growing needs for data storage and processing. It also aims to implement and maintain a secure and efficient information technology infrastructure for the offsite office. The plan includes a data cabinet with a backup power supply, wireless infrastructure for all relocating legal divisions and units, a rackmount server, and storage to link the primary and off-site office spaces.

TERMS

1. *Scope.* - Supply, delivery, installation, and configuration of: (a) OSG Data Center with wide area network solution & next generation firewall for multi-branch setup, and (2) OSG Relocation Data and Network Infrastructure.

2. *ABC.* - The Approved Budget for the Contract (ABC) is **Seventeen Million Four Hundred and Sixty Thousand Pesos (₱17,460,000.00), inclusive of all government taxes, charges and other standard fees.**

ITEM	QTY
Hyper-converged Infrastructure with Single Integrated Rack Solution	
– Single Integrated Rack Solution	1 unit
– Hyper-converged Infrastructure (Server, Storage, Network Switches)	1 lot
– Network Attached Storage (for Backup and Replication)	1 unit
WAN Solution with NGFW	
– Wide Area Network Solution with Next Generation Firewall for multi-branch setup	1 lot
Relocation Data and Network Infrastructure	
– 42RU Data Cabinet and 2KVA UPS with quick-release and reversible doors – Rackmount Server with dual CPU – LAN and Wireless Connectivity – Network Attached Storage – Next Generation Firewall	1 lot

		Statement of Compliance												
3.	<p><i>Payment.</i> - The OSG shall pay the Supplier in accordance with the following schemes/schedules:</p> <table border="1"> <thead> <tr> <th></th> <th style="text-align: center;">Particulars</th> <th style="text-align: center;">Remarks/Conditions</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">First Release</td> <td>e) 15% Mobilization Payment</td> <td>The amount represents the mobilization fund. The Supplier shall submit a written request within five days upon receipt of the signed and notarized Contract.</td> </tr> <tr> <td style="text-align: center;">Second Release</td> <td>f) 65% of the Total Contract Price, net of Mobilization Payment</td> <td>Within fifteen days from delivery of Hyper-converged Infrastructure with Single Integrated Rack Solution and WAN Solution with NGFW.</td> </tr> <tr> <td style="text-align: center;">Third Release</td> <td>g) 30% of the Total Contract Price</td> <td>Within fifteen days from completion of the scope of work, knowledge transfer</td> </tr> </tbody> </table>		Particulars	Remarks/Conditions	First Release	e) 15% Mobilization Payment	The amount represents the mobilization fund. The Supplier shall submit a written request within five days upon receipt of the signed and notarized Contract.	Second Release	f) 65% of the Total Contract Price, net of Mobilization Payment	Within fifteen days from delivery of Hyper-converged Infrastructure with Single Integrated Rack Solution and WAN Solution with NGFW.	Third Release	g) 30% of the Total Contract Price	Within fifteen days from completion of the scope of work, knowledge transfer	
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			for end-users (based on certification from the Case Management Service), and issuance of the Inspection and Acceptance Report by the OSG.	
	Fourth Release	h) Retention Fee equivalent to 5% of the Total Contract Price.	In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty security shall be required from the Supplier for one year from the issuance of the Inspection and Acceptance Report by the OSG.	
4.	<p><i>Delivery.</i> The Supplier has thirty (30) calendar days (inclusive of Saturdays, Sundays, and holidays) from the date of receiving the Notice to Proceed (NTP) to deliver and install all equipment to the designated location and complete the scope of work. The Supplier shall follow the health and safety protocols imposed by the OSG and/or the concerned Building Administrator.</p>			
5.	<p><i>Training.</i> The Supplier must provide the necessary comprehensive training/knowledge transfer program for the end users (IT) and other users (TWG for ICT, BAC, and BAC Secretariat) within ten days from completion of the installation and/or configuration of the equipment. The training shall be conducted by personnel certified by the provider of the solution being offered.</p>			
6.	<p>Qualifications of the Supplier:</p> <p>g. The Supplier shall have an SLCC that is at least one contract similar to the Project the value of which, adjusted to current prices using the PSA’s Consumer Price Index, must be equivalent to at least fifty percent of the ABC, completed within five years prior to the deadline for the submission and receipt of bids.</p> <p>– For this purpose, similar contract shall refer to procurement contract of ICT equipment with hyper-converged infrastructure, wireless LAN infrastructure solutions for enterprises, and/or other similar contracts.</p> <p>h. The Supplier must present a Client Satisfaction Rating for at least five contracts with government agencies and/or private corporations with whom the Supplier has previous or ongoing contract/s similar to this project.</p> <p>i. The Supplier shall submit a valid and current Certificate of Distributorship/Dealership/ Resellership of the product being offered, issued by the principal or manufacturer of the product (if the Supplier is not the manufacturer). If not issued by the manufacturer, they must also submit a certification/document linking the Supplier to the manufacturer.</p>			

	<p>j. The Supplier shall have at least three personnel (with relevant certification) to support the solution being offered.</p> <p>k. The Supplier must have a main or satellite office within 150 kilometer radius from the OSG Building or Convergys One Building.</p> <p>l. The Supplier shall submit documents relevant to the project, such as but not limited to the following:</p> <ul style="list-style-type: none"> – Valid DTI or SEC Registration; – Valid and Current Business Permit; – Tax Clearance Certificate as finally reviewed and approved by BIR; – Statement of contracts completed which are similar in nature to the contract to be bid; and – Net Financial Contracting Capacity (NFCC) Computation. 	
7.	Applicable provisions of the Government Procurement Reform Act (RA No. 9184) and its Revised Implementing Rules and Regulations (RIRR) shall form part of the Terms of Reference (TOR)	

Technical Specifications:

HYPER-CONVERGED INFRASTRUCTURE WITH SINGLE INTEGRATED RACK SOLUTION		
Item	Specifications	Statement of Compliance
Single Integrated Rack Solution		
	The all-in-one data center solution shall include rack, containment design with cold/hot aisle, IT cooling unit, centralized monitoring & management system, UPS, power distribution unit and emergency ventilation system	
GENERAL		
	<ul style="list-style-type: none"> • All-in-one single rack solution, equips with power protection, power management & distribution, IT cooling and monitoring system 	
	<ul style="list-style-type: none"> • Cabinet dimension (Width x Depth x Height) 600mm × 1200mm × 2150mm 	
	<ul style="list-style-type: none"> • Integrated with cold aisle and hot aisle containment design with tempered glass door. 	

	<ul style="list-style-type: none"> • Front and rear door shall equip intelligent door lock. Support local door access via proximity card and key and remote door authorization via IP-based web interface. 	
	<ul style="list-style-type: none"> • Rack shall have in-built tri-color intelligent lighting. Enable health indication of infrastructure. 	
	<ul style="list-style-type: none"> • Shall offer at least 24RU IT usable space. 	
	<ul style="list-style-type: none"> • Shall support at least 3kW IT load. 	
	<ul style="list-style-type: none"> • Incoming power requirement of 50A/1P and voltage (Vac), 198Vac ~ 254Vac. 	
STANDARD FEATURES		
	<ul style="list-style-type: none"> • Single rack with integration of power protection, thermal management, and monitoring & management under centralized platform, provides stable operating condition for IT device. 	
	<ul style="list-style-type: none"> • Fully enclosed operation and internal cooling circulation system, to ensure cleanliness of cabinets and with temperature control, prolong the life of IT equipment. The compact and low noise design shall suit for office area application. 	
	<ul style="list-style-type: none"> • The system shall support high availability in term of cold air supply. UPS to backup cooling unit in the event of power outage. 	
	<ul style="list-style-type: none"> • The system shall equip with intelligent control functions such as integrated environment monitoring, device monitoring and alarm notification, provide centralized monitoring platform for computer room management. 	
	<ul style="list-style-type: none"> • 9” LCD touchscreen panel provides intermediate status of rack in term of UPS status, thermal profile, security management and alarm notification. 	
	<ul style="list-style-type: none"> • The system shall have front & rear door electronic door access control. 	
	<ul style="list-style-type: none"> • This electronic door access shall grant authorized user access to equipment via card authentication. 	
	<ul style="list-style-type: none"> • This electronic door access shall grant access for scheduled times & selected door access (Front or rear) for each ID card configured. 	
	<ul style="list-style-type: none"> • This electronic door lock shall support remote door access authorization via IP based web hosting. 	
RACK	<ul style="list-style-type: none"> • Rack can house 19” rack mount hardware equipment which complies with the industry-standard (EIA-310-D). The whole cabinet system shall be fully enclosed during operation, to keep the system clean and dust free. 	

POWER MANAGEMENT UNIT (PMU)		
	<ul style="list-style-type: none"> The power management unit shall manage power distribution and surge protection to the entire rack system. 	
	<ul style="list-style-type: none"> PMU shall act as centralized power management to supply and distribute power to devices, with Level C SPD protection. The power distribution of the whole unit shall meet the requirements of Level C lightning protection test. 	
	<ul style="list-style-type: none"> It shall pass the lightning protection test of L-PE and N-PE 15kA and meets the YD/T944 standard. 	
	<ul style="list-style-type: none"> The PMU and all electrical wiring components within the integrated rack system shall be preinstalled from the factory. 	
RACK POWER DISTRIBUTION UNIT (rPDU) 0U TYPE		
	The system shall have dual intelligent power distribution units (PDU) setup.	
	<ul style="list-style-type: none"> 2 x Intelligent switched PDU 16 ways 12 x C13 + 4 x C19; 16 A max allowed 	
The intelligent PDU shall support:		
	<ul style="list-style-type: none"> Branch level current metering 	
	<ul style="list-style-type: none"> Remote on/off control of individual receptacles. 	
	<ul style="list-style-type: none"> Sequential start-up setting for individual receptacles. 	
PDU shall have secure remote administration interface via the in-the-rack monitoring module. Easy and accessible integral web-based managing tool.		
	<ul style="list-style-type: none"> Logging of all authentications, and configuration changes. 	
	<ul style="list-style-type: none"> Real-time electrical parameters such as information display of voltage, amps, kW, power factor and kW-hr. 	
	<ul style="list-style-type: none"> E-mail and SMS notification to multiple users in case of events. 	
	<ul style="list-style-type: none"> Power switch control of individual receptacles 	
	<ul style="list-style-type: none"> Sequential start-up setting for individual receptacles 	
UPS SYSTEM		
	The system shall have rack mount UPS with capacity of 6kVA/6kW supporting IT load & IT cooling. UPS shall utilize double conversion online topology designed to protect electronic equipment by supplying reliable, network-grade power featuring extremely tight voltage and frequency regulation.	

UPS shall design as per following standards:		
UPS Input:	<ul style="list-style-type: none"> • Voltage: Input/output voltage specifications of the UPS shall be 	
	<ul style="list-style-type: none"> ❖ Rectifier AC Input: 220/230/240VAC, single-phase, two-wire-plus-ground 	
	<ul style="list-style-type: none"> ❖ Bypass AC Input: 220/230/240VAC, single-phase, two-wire-plus-ground 	
	<ul style="list-style-type: none"> ❖ AC Output: 220/230/240VAC, single-phase, two-wire-plus-ground 	
	<ul style="list-style-type: none"> • Frequency Range: 40 - 70Hz 	
	<ul style="list-style-type: none"> • UPS inrush current not to exceed 1.5 times rated input current 	
	<ul style="list-style-type: none"> • Current distortion less than 5% THD at full load input current in double-conversion mode 	
	<ul style="list-style-type: none"> • The UPS shall have built-in protection against surges, sags and over current from the AC source. The protection must sustain input surges of 4kV (Line to ground) without damage as per criteria listed in EN 61000-4-5: 1995 	
UPS Output:	<ul style="list-style-type: none"> • 100% of load rating for any load from 0.5 lagging to unity load power factor 	
	<ul style="list-style-type: none"> • Voltage Tolerance: 	
	<ul style="list-style-type: none"> ❖ ±1% RMS average for a balanced, three-phase load 	
	<ul style="list-style-type: none"> ❖ ±2% for 100% unbalanced three-phase load 	
	<ul style="list-style-type: none"> ❖ +/- 3% for parallel UPS 	
	<ul style="list-style-type: none"> • Voltage Distortion: 	
	<ul style="list-style-type: none"> ❖ <2% for 0-100% linear loads 	
	<ul style="list-style-type: none"> ❖ <4% for 0-100% Non-linear loads • System efficiency up to 95.5% 	
	<ul style="list-style-type: none"> • Phase Imbalance: 	
	<ul style="list-style-type: none"> ❖ Balanced loads $120^\circ \pm 1^\circ$ 	
	<ul style="list-style-type: none"> ❖ 100% unbalanced loads $120^\circ \pm 1^\circ$ 	
	<ul style="list-style-type: none"> • Frequency Regulation: Synchronized to bypass: $\pm 3.0\text{Hz}$ default setting 	

	<ul style="list-style-type: none"> • Voltage Transients (average of all three phases) meets IEC 62040-3: 2010 Figure 2 Curve 1, Class 1 & ITIC and CBEMA Curve Requirements. 	
	<ul style="list-style-type: none"> • Overload Capacity: 	
	<ul style="list-style-type: none"> ❖ 105% - 125% of full load for 5minutes 	
	<ul style="list-style-type: none"> ❖ 125% - 150% of full load for 1minute 	
	<ul style="list-style-type: none"> ❖ >150% of full load for a minimum of 200 milliseconds 	
	<ul style="list-style-type: none"> • Load crest factor without derating 3:1 	
	<ul style="list-style-type: none"> • Dynamic response recovery time of 60ms. 	
UPS Characteristics		
	<ul style="list-style-type: none"> • UPS form factor, 2RU. 	
	<ul style="list-style-type: none"> • Battery system in-rack: sealed, non-spillage, maintenance-free lead-acid battery 	
	<ul style="list-style-type: none"> • Standard 1 unit of rack mount battery, for 7 minutes runtime at 3kW load 	
UPS must Comply to standards:		
	<ul style="list-style-type: none"> • General safety requirements: EN62040-1/IEC62040-1 	
	<ul style="list-style-type: none"> • EMC requirements: EN62040-2/IEC62040-2 (Class C2) 	
	<ul style="list-style-type: none"> • Method of specifying the performance and test requirements: EN62040-3/IEC62040-3(VFI SS 111) 	
	<ul style="list-style-type: none"> • Safety of information technology equipment, including electrical business equipment: EN60950 	
	<ul style="list-style-type: none"> • Moisture, dust, and high-altitude test: GB/T 2423.21-2008 	
	<ul style="list-style-type: none"> • Energy star certified: 2011/65/EU uninterruptible power supplies version 1.0 program 	
COOLING SYSTEM		
	<ul style="list-style-type: none"> • The compressor shall come with an environment-friendly refrigerant (R410A), and inverter type arrangement with variable capacity operation of 30% to 100%. 	
	<ul style="list-style-type: none"> • This cooling unit shall have an integrated condenser, compressor, and evaporator within the cooling housing, eliminate the need to have outdoor mechanical installation. 	
	<ul style="list-style-type: none"> • Total airflow shall have at least 750 CMH 	
	<ul style="list-style-type: none"> • This system shall enable eco mode function. Allow drawing ambient air into the rack intelligently to maintain 	

	other maximum operating condition of IT devices. It shall perform automatic changeover to air conditioning mode when the ambient condition exceeds threshold setting.	
	<ul style="list-style-type: none"> • UPS shall back up the cooling unit during power outage. To ensure continuous cold air supply. 	
FAN MODULE (EMERGENCY VENTILATION)		
	The system shall have emergency ventilation to prevent high-temperature partial buildup inside the cabinet in the event of cooling system failure. Fan module shall start up automatically when overheating happens within the cabinet, to prevent the devices from operating in at high temperatures. When the system is normalized, the emergency ventilation shall switch off to ensure an airtight environment in the system and high efficiency cooling of the air conditioner.	
MONITORING		
	<ul style="list-style-type: none"> • All components shall pre-integrated and pre-configured from the factory. 	
	<ul style="list-style-type: none"> • The centralized monitoring appliance shall pre-integrated in system 	
	<ul style="list-style-type: none"> • The system shall equip environmental sensors (temperature sensor & water leak sensor) 	
	<ul style="list-style-type: none"> • The monitoring appliance support USB port for wireless modem connection, for SMS capability and digital input sensor for DI input monitoring appliance. 	
	<ul style="list-style-type: none"> • The system shall equip with intelligent Tri-color LED lighting. To indicate health status of cabinet. 	
	<ul style="list-style-type: none"> • The system shall have front & rear door electronic door access control. 	
	<ul style="list-style-type: none"> • The monitoring system shall monitor the state of intelligent devices, record alarm events, and notify the user of the intelligent device alarms through email or SMS mode. It shall enable operating parameters setting and view device states through the embedded Web HMI, moreover, it shall send the states of the monitored intelligent devices to the network management software (NMS) through SNMP protocol mode. 	
Monitoring Standard Package includes features as follows:		
	<ul style="list-style-type: none"> • Alarm Management 	
	<ul style="list-style-type: none"> • Data Log History 	
	<ul style="list-style-type: none"> • Device Management 	

	<ul style="list-style-type: none"> Integration-ready for monitoring of third-party fire-suppression activation 	
OPERATION CONDITIONS		
The operation environment requirements are:		
Installation position	The installation site needs to be level;	
	The height of using space should not be less than 2400mm (If the Airduct is included, the height of using space should not be less than 2700mm)	
Installation field	In the computer room and office area, the front door is more than 1.2m away from the wall or obstacles and the rear door is more than 1.0m away from the wall or obstacles.	
Ambient temperature	Indoor: 0°C ~ 40°C	
Ambient humidity	80%RH	
Altitude	For the UPS, the altitude is required to be: < 3000m, derating is required when the altitude is above 3000m with reference to GB/T3859.2; For the air conditioner, derating is required when the altitude is above 1000m	
Rated Operation Voltage	Single phase, L+N+PE, 220Vac/230Vac/240Vac; 50/60Hz	
Storage environment	Indoor and clean	
Ambient humidity	Ambient humidity	
≤95%, (40°C) RH	≤95%, (40°C) RH	
Warranty	With at least one year warranty on parts and labor, on-site, and includes 1 PM visit for 1 year.	
Implementation	Must include Installation and Start-Up Services	
	The Supplier must be the Reseller of the brand being offered (must provide Manufacturer or Reseller Certificate).	
Support Service Requirement	The Supplier must provide the following:	
	* Unlimited corrective maintenance/ repair services within the warranty period	

	* Eight hours by five days, Monday to Friday technical support and must meet the following response and resolution time:	
	> Within one (1) hour for phone or email support	
	> Within two (2) hours response time for onsite support	
	> Root cause analysis for all support cases filed.	
	* Submission of Service Report within 5 calendar days after rendering service	
	The Supplier must provide full documentation for Activity Plan on the installation of patches and upgrades and Root Cause Analysis for incidents encountered.	
	The Supplier must provide onsite support for the installation and deployment of software patches and version upgrades.	
	The Supplier must provide access to the Vendor portal for download of the latest product contents, patches, updates/upgrades including extensive online-self-help resources and knowledge base. Advisory to patches and fixes shall also be provided	
	The Supplier must provide a procedure for support and problem escalation.	
	The Supplier must conduct system health checks every quarter with the following scope: <ul style="list-style-type: none"> • System/Application patches, fixes, security patches, and alerts • System/Application profile • Resource utilization • Log analysis • Formal reports on the output of conducted health checks within 5 days 	
Other Warranty and After Sales Requirements	* Immediate replacement of the equipment and/or its parts.	
	* The Supplier shall replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
	The Supplier must provide a certificate for the above services as part of the technical requirements.	

Supply, delivery, and installation of Three (3) nodes pre-validated hyper-converged infrastructure (HCI) system.		
HCI Nodes		
Features		
Form Factor	Must be 2U Rack Server per node	
Processor	Must have 1 x Intel Xeon Gold 5320 20C 150W 2.3GHz Processor per node	
Storage	Must have 2 x 1.6TB Mainstream SAS 12Gb Hot Swap SSD per node	
	Must have 10 x 8TB 7.2K SAS 12Gb Hot Swap 512e HDD per node	
	Must have 2 x 480GB SATA 6Gbps Non-Hot Swap SSD per node	
Memory	Must have 8 x 32GB TruDDR4 3200 MHz (2Rx8 1.2V) RDIMM per node	
Network	Must have 1 x 10Gb 4-port Ethernet Adapter per node	
Security	Must be Trusted Platform Module 2.0, Chassis intrusion switch, Power-on password	
Cooling	Must have 5 x Performance Fan per node	
Power Supply	Must have 2 x 750W (230V/115V) Platinum Hot-Swap Redundant Power Supply per node	
Software Requirement	The proposed solution must be a hyperconverged compute and storage, scale-out architecture	
	Must support storage thin provisioning.	
	Must support Per-VM snapshots and replication.	
	Must support native Block Services via iSCSI.	
	Must come with management software providing single pane of glass regardless of solution size.	
	Must support the latest version of MS Hyper-V or VMware vSphere	
	Must have Integrated or native hypervisor.	
	Must be ready for data-at-rest encryption solution with an upgrade of HCI license.	

	Must be ready for data-In-transit encryption solution with an upgrade of HCI license.	
	Must be ready for file services supporting SMB and NFS protocols with an upgrade of HCI license.	
	Must be ready for Data Persistence platform for modern stateful services with an upgrade of HCI license.	
	Must be ready for RAID-5/6 and Erasure Coding with an upgrade of HCI license.	
	Must support QoS and set IOPS Limit	
	Must support call home remote support.	
	Must include license with Three (3) Years support.	
	The proposed HCI Software must be among the Leaders of Gartner Magic Quadrant: Hyperconverged Infrastructure evaluation, Q3 2020 or later.	
Warranty and Support	Must be three years with a single point of global contact available 24x7 for both hardware and software support and drive retention	
Switch	Must include network top of rack switch	
Key Features	Must be Stackable Layer 3 switches with BGP, EVPN, VXLAN, VRF, and OSPF with robust security and QoS	
	For enhanced visibility and troubleshooting, Network Analytics Engine (NAE) automatically monitors and analyzes events that can impact network health. Advanced telemetry and automation provide the ability to easily identify and troubleshoot network, system, application and security related issues easily, through the use of python agents, CLI-based agents, CLI-based agents, and REST APIs	
	Empowers IT teams to orchestrate multiple switch configuration changes for smooth end-to-end service rollouts through NetEdit that introduces automation that allows for rapid network-wide changes and ensures policy conformance post network updates. Intelligent capabilities include search, edit, validation (including conformance checking), deployment and audit features.	
	Flexible cloud-based or on-premises management for unified wired, WLAN, SD-WAN, and public cloud infrastructure network operations. Designed to simplify day zero through day two operations with streamlined workflows.	

	Supports Dynamic Segmentation that enables seamless mobility, consistent policy enforcement, and automated configurations for wired and wireless clients across networks of all sizes.	
	Supports an easy-to-use mobile app simplifies connecting, stacking and managing switches for unparalleled deployment convenience.	
Quality of Service (QoS)	Strict priority (SP) queuing and Deficit Weighted Round Robin (DWRR)	
	Traffic prioritization (IEEE 802.1p) for real-time classification into 8 priority levels that are mapped to 8 queues	
	Transmission rates of egressing frames can be limited on a per-queue basis using Egress Queue Shaping (EQS)	
	Large buffers for graceful congestion management	
Resiliency and High Availability	High performance front plane stacking for up to 10 switches in a stack via chain or ring topology	
	Flexibility to mix both modular and fixed switch series models within a single stack	
	Hot-swappable power supplies and fans	
	Provides N+1 and N+N redundancy for high reliability in the event of power line or supply failures	
	Supports Virtual Router Redundancy Protocol (VRRP) that allows groups of two routers to dynamically back each other up to create highly available routed environments.	
	Supports Unidirectional Link Detection (UDLD) that monitors link connectivity and shuts down ports at both ends if unidirectional traffic is detected, preventing loops in STP-based networks.	
	Support for IEEE 802.3ad LACP to up to 54 link aggregation groups (LAGs), each with eight links per group with a user-selectable hashing algorithm.	
	Ethernet Ring Protection Switching (ERPS) supports rapid protection and recovery in a ring topology	
	IEEE 802.1s Multiple Spanning Tree provides high link availability in VLAN environments where multiple spanning trees are required; and legacy support for IEEE 802.1d and IEEE 802.1w	

Performance	Up to 880 Gbps in non-blocking bandwidth and up to 654 Mpps for forwarding	
	Supports 10GbE/25GbE uplinks and large TCAM sizes ideal for mobility and IoT deployments in large campuses with several thousand clients	
	Switch Virtual Interfaces (dual stack) capacity up to 1,024	
	MAC table capacity up to 32,768 entries.	
	VRF capacity up to 256.	
Connectivity	24x 1G/10G SFP+ and 4x 1G/10G/25G SFP56 ports	
	<ul style="list-style-type: none"> • 1x USB-C Console Port • 1x OOBM port • 1x USB Type A Host port • 1x Bluetooth dongle to be used with Mobile App 	
	Jumbo frames allow for high-performance backups and disaster-recovery systems; provides a maximum frame size of 9198 bytes	
	Packet storm protection against broadcast and multicast storms with user-defined thresholds	
	Smart link enables simple, fast converging link redundancy and load balancing with dual uplinks avoiding Spanning Tree complexities	
Management	Scalable ASIC-based wire speed network monitoring and accounting with no impact on network performance; network operators can gather a variety of network statistics and information for capacity planning and real-time network monitoring purposes.	
	Management interface control enables or disables each of the following depending on security preferences, console port, or reset button	
	Industry-standard CLI with a hierarchical structure for reduced training time and expense. Delivers increased productivity in multivendor environments	
	Management security restricts access to critical configuration commands, provides multiple privilege levels with password protection and local and remote syslog capabilities allow logging of all access	

	SNMP v2c/v3 provides SNMP read and trap support of industry standard Management Information Base (MIB), and private extensions	
	Remote monitoring (RMON) with standard SNMP to monitor essential network functions. Supports events, alarms, history, and statistics groups as well as a private alarm extension group; RMON, and sFlow provide advanced monitoring and reporting capabilities for statistics, history, alarms and events	
	TFTP and SFTP support offers different mechanisms for configuration updates; trivial FTP (TFTP) allows bidirectional transfers over a TCP/ IP network; Secure File Transfer Protocol (SFTP) runs over an SSH tunnel to provide additional security	
	Network Time Protocol (NTP) synchronizes timekeeping among distributed time servers and clients; keeps timekeeping consistent among all clock-dependent devices within the network so the devices can provide diverse applications based on the consistent time	
	IEEE 802.1AB Link Layer Discovery Protocol (LLDP) advertises and receives management information from adjacent devices on a network, facilitating easy mapping by network management applications	
	Dual flash images provide independent primary and secondary operating system files for backup while upgrading	
	Multiple configuration files can be stored to a flash image	
	Ingress and egress port monitoring enable more efficient network problem solving	
	Precision Time Protocol allows precise clock synchronization across distributed network switches as defined in IEEE 1588. Needed for time critical applications like AVB, smart grid power automation, etc. Supports transparent clock E-E	
Layer 2 Switching	VLAN support and tagging for IEEE 802.1Q (4094 VLAN IDs)	
	IEEE 802.1v protocol VLANs isolate select non-IPv4 protocols automatically into their own VLANs	
	MVRP allows automatic learning and dynamic assignment of VLANs	

	VXLAN encapsulation (tunnelling) protocol for overlay network that enables a more scalable virtual network deployment	
	Bridge Protocol Data Unit (BPDU) tunnelling Transmits STP BPDUs transparently, allowing correct tree calculations across service providers, WANs, or MANs	
	Port mirroring duplicates port traffic (ingress and egress) to a monitoring port; supports 4 mirroring groups	
	STP supports standard IEEE 802.1D STP, IEEE 802.1w Rapid Spanning Tree Protocol (RSTP) for faster convergence, and IEEE 802.1s Multiple Spanning Tree Protocol (MSTP)	
	Internet Group Management Protocol (IGMP) Controls and manages the flooding of multicast packets in a Layer 2 network	
	IPv4 Multicast in VXLAN/EVPN Overlay support allows PIMSM/IGMP snooping in the VXLAN Overlay	
	IPv6 VXLAN/EVPN Overlay support, allows IPv6 traffic over the VXLAN overlay	
	VXLAN ARP/ND suppression allows minimization of ARP and ND traffic flooding within individual VXLAN segments, thus optimizing the VXLAN network	
Layer 3 Services	Address Resolution Protocol (ARP) determines the MAC address of another IP host in the same subnet; supports static ARPs; gratuitous ARP allows detection of duplicate IP addresses; proxy ARP allows normal ARP operation between subnets or when subnets are separated by a Layer 2 network	
	Dynamic Host Configuration Protocol (DHCP) simplifies the management of large IP networks and supports client; DHCP Relay enables DHCP operation across subnets, and DHCP server centralizes and reduces the cost of IPv4 address management	
	Domain Name System (DNS) provides a distributed database that translates domain names and IP addresses, which simplifies network design; supports client and server	
	Supports internal loopback testing for maintenance purposes and increased availability; loopback detection protects against incorrect cabling or network configurations and can be enabled on a per-port or per VLAN basis for added flexibility	

	Route maps provide more control during route redistribution; allow filtering and altering of route metrics	
Layer 3 Routing	Supports Border Gateway Protocol (BGP) that provides scalable, robust, and flexible IPv4 and IPv6 routing, and also supports BGP-4 that delivers an implementation of the Exterior Gateway Protocol (EGP) utilizing path vectors; uses TCP for enhanced reliability for the route discovery process; reduces bandwidth consumption by advertising only incremental updates; supports extensive policies for increased flexibility; scales to very large networks with graceful restart capability	
	Supports Open shortest path first (OSPF) delivers faster convergence; uses link-state routing Interior Gateway Protocol (IGP), which supports ECMP, NSSA, and MD5 authentication for increased security and graceful restart for faster failure recovery.	
	Supports Policy-based routing uses a classifier to select traffic that can be forwarded based on policy set by the network administrator	
	Dual IP stack maintains separate stacks for IPv4 and IPv6 to ease the transition from an IPv4-only network to an IPv6-only network design	
Security	Access control list (ACL) support for both IPv4 and IPv6; allows for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources; rules can either deny or permit traffic to be forwarded; rules can be based on a Layer 2 header or a Layer 3 protocol header	
	ACLs also provide filtering based on the IP field, source/destination IP address/subnet, and source/destination TCP/UDP port number on a per-VLAN or per-port basis	
	Management access security for both on- and offbox authentication for administrative access. RADIUS or TACACS+ can be used to provide encrypted user authentication. Additionally, TACACS+ can also provide admin authorization services	
	Control Plane Policing sets rate limit on control protocols to protect CPU overload from DOS attacks	
	Supports multiple user authentication methods. Uses an IEEE 802.1X supplicant on the client in conjunction with a RADIUS server to authenticate in accordance with industry standards	

	Supports MAC-based client authentication	
	Secure management access delivers secure encryption of all access methods (CLI, GUI, or MIB) through SSHv2, SSL, and/or SNMPv3	
	Switch CPU protection provides automatic protection against malicious network traffic trying to shut down the switch	
	ICMP throttling defeats ICMP denial-of-service attacks by enabling any switch port to automatically throttle ICMP traffic	
	Port security allows access only to specified MAC addresses, which can be learned or specified by the administrator	
	MAC address lockout prevents particular configured MAC addresses from connecting to the network	
	Secure Sockets Layer (SSL) encrypts all HTTP traffic, allowing secure access to the browser-based management GUI in the switch	
	MAC Pinning allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected	
Accessories	Must include compatible 6x 10GBASE-T SFP+ RJ45 transceivers	
Warranty	With at least a Lifetime Warranty on parts and include one (1) Year next business day support	
Implementation	Must include Installation and Migration Services	
	The Supplier must be Certified Partner of both HCI Software and Hardware components of the proposed solution (must provide Manufacturer or Reseller Certificate).	
Support Service	The Supplier must provide the following:	
	* Unlimited corrective maintenance/ repair services within the warranty period	
	* Twenty (24) hours by seven (7) days technical support and must meet the following response and resolution time:	
	> Within one (1) hour for phone or email support	
	> Within two (2) hours response time for onsite support	
	> Root cause analysis for all support cases filed.	

	* Submission of Service Report within 5 calendar days after rendering service	
	The Supplier must provide full documentation for Activity Plan on the installation of patches and upgrades and Root Cause Analysis for incidents encountered.	
	The Supplier must provide onsite support for the installation and deployment of software patches and version upgrades.	
	The Supplier must provide access to the Vendor portal for download of the latest product contents, patches, updates/upgrades including extensive online-self-help resources and knowledge base. Advisory to patches and fixes shall also be provided	
	The Supplier must provide a procedure for support and problem escalation.	
	The Supplier must conduct system health checks every quarter with the following scope: <ul style="list-style-type: none"> • System/Application patches, fixes, security patches, and alerts • System/Application profile • Resource utilization • Log analysis • Formal reports on the output of conducted health checks within 5 days 	
Other Warranty and After Sales Requirements	* Immediate replacement of the equipment and/or its parts.	
	* The Supplier shall replace a factory defective unit with a new unit within thirty days upon delivery of the item.	
	The Supplier must provide a certificate for the above services as part of the technical requirements.	
Network Attached Storage (for Backup and Replication) – 1 Unit		
Technical Specifications	Must be 2U 8-Bay Rackmount and must include Rail Kit	
	Must be 2.5" and 3.5" SATA HDD/SSD drives compatible	
	Must be expanded to 12 bays	

	Must have Unified Data Management Operating System with support for the Btrfs file system	
	Must provides schedulable and near-instantaneous data protection for shared folders and LUNs	
	Must be capable of File and folder-level data restoration	
	Must be capable to detects and recovers corrupted files using mirrored metadata and RAID configurations	
	Must be capable of Inline compression	
Backup Solutions	Must have the following features:	
	Must be capable to protect Windows PCs and servers, VMs, other file servers, and even Google Workspace and Microsoft 365 cloud applications.	
	Must be capable to consolidates backup tasks for physical and virtual environments, and enables rapid restoration of files, entire physical machines, and VMs.	
	Must be capable of Active Backup for Google Workspace and Microsoft 365	
	Must have private cloud solution for file sharing, concurrent document editing, emails, instant messaging, and others.	
	Must be capable of Virtualization	
	Must supports local backup, network backup, and data backup to public clouds	
Back up Tools	<ul style="list-style-type: none"> • DSM configuration backup, macOS Time Machine support, Synology Drive Client desktop application • Shared folder sync supports a maximum of 16 tasks 	
Snapshot Replication	<ul style="list-style-type: none"> • Maximum number of snapshots for shared folders: 1,024 • Maximum number of replications: 32 	
Hardware Specifications	Must be Quad-core, 2.2 GHz Processor	
	Must be 4 GB DDR4 ECC SODIMM and expandable up to 32 GB Memory	
	Must be Hot swappable drives Compatible	
	Must have <ul style="list-style-type: none"> • 2 x USB 3.2 Gen 1 ports 	

	<ul style="list-style-type: none"> • 1 x Expansion port (eSATA) external ports 	
	Must have 4 x 1GbE RJ-45 LAN Port	
	Must be Wake on LAN/WAN compatible	
	<p>Must have PCI 3.0 slots:</p> <ul style="list-style-type: none"> • 1 x 4-lane x8 slot • Supports 10GbE/25GbE network interface cards² and M.2 NVMe SSD adapter cards for SSD cache 	
	Must have Scheduled power on/of	
	Must have 2x System Fans	
	Must include 6 x 12TB Enterprise SATA 6 Gb/s 7,200 rpm HDD (must be the same brand)	
HDD Specifications	Must be 6.0 Gb/s, 3.0 Gb/s, 1.5 Gb/s interface speed	
	Must be 256 MiB Buffer size	
	Must be 242 MiB/s Maximum sustained data transfer speed	
	Must be 2,500,000 hours MTTF	
	Must be 550 total TB transferred per year workload rating	
DSM Specifications		
Networking protocols	SMB, AFP, NFS, FTP, WebDAV, CalDAV, iSCSI, Telnet, SSH, SNMP, VPN (PPTP, OpenVPN™, L2TP)	
File systems	<ul style="list-style-type: none"> • Internal: Btrfs, ext4 • External: Btrfs, ext4, ext3, FAT32, NTFS, HFS+, exFAT 	
Supported RAID types	Hybrid RAID (SHR), Basic, JBOD, RAID 0, RAID 1, RAID 5, RAID 6, RAID 10	
Storage management	<ul style="list-style-type: none"> • Maximum single volume size: 108 TB • Maximum system snapshots: 65,536 • Maximum internal volumes: 64 	
SSD cache	<ul style="list-style-type: none"> • Read/write cache support • 2.5" SATA SSD support • M.2 NVMe SSD support 	
File sharing capabilities	<ul style="list-style-type: none"> • Maximum local user accounts: 2,048 • Maximum local groups: 256 • Maximum shared folders: 512 	

	<ul style="list-style-type: none"> • Maximum concurrent SMB/NFS/AFP/FTP connections: 1,000 	
Privileges	Windows Access Control List (ACL), application privileges	
Directory services	Connects with Windows AD/LDAP servers enabling domain users to login via SMB/NFS/AFP/FTP/File Station using their existing credentials	
Security	Firewall, shared folder encryption, SMB encryption, FTP over SSL/TLS, SFTP, rsync over SSH, login auto block, Let's Encrypt support, HTTPS (customizable cipher suite)	
Supported clients	Windows 7 onwards, macOS 10.12 onwards	
Supported browsers	Chrome, Firefox, Edge, Internet Explorer 10 onwards, Safari 10 onwards, Safari (iOS 10 onwards), Chrome (Android 6.0 onwards) on tablets	
File Server & Synchronization		
Drive	<p>Synchronizes files across Windows, macOS, Linux, Android and iOS. The built-in cross-platform portal allows access to data anytime and anywhere.</p> <ul style="list-style-type: none"> • Maximum number of hosted files: 1,000,000 • Maximum number of concurrent connections for PC clients: 550 	
File Station	Provides virtual drives, remote folders, Windows ACL editor, compression/extraction of archived files, bandwidth control for specific users/groups, creation of sharing links, and transfer logs.	
FTP Server	Supports bandwidth control for TCP connections, custom FTP passive port ranges, anonymous FTP, FTP over TLS/SSL and SFTP protocols, network booting with TFTP and PXE support, and transfer logs.	
Presto File Server	Enables high-speed data transfer over WAN through the exclusive SITA technology between Synology NAS and desktop.	
Cloud Sync	Offers one or two-way synchronization with public cloud storage providers, including Alibaba Cloud OSS, Amazon S3-compatible storage, Back blaze B2, Baidu Cloud, Box, Dropbox, Google Cloud Storage, Google Drive, hubiC, MegaDisk,	

	Microsoft OneDrive, OpenStack Swift-compatible storage, Tencent COS, WebDAV servers and Yandex Disk.	
Universal Search	Enables global search of applications and files.	
Warranty	Must be 3 Year warranty on parts and labor.	
Installation	Must include Installation, configuration, and setup.	
Support Service Requirement	The Supplier must provide the following:	
	* Unlimited corrective maintenance/ repair services within the warranty period	
	* Twenty-four hours by seven days (Monday to Sunday) technical support and must meet the following response and resolution time:	
	> Within one hour for phone or email support	
	> Within four hours for on-site support	
	> For onsite support, the Supplier must attend to and repair the defective unit within two (2) business days	
	> In case of outside repair within the 1-year warranty period, the Supplier shall provide a service unit to the OSG within three (3) days upon pull out of the unit. The repaired hardware or replacement for the pulled-out hardware/unit must be delivered within fifteen (15) calendar days from the issuance of service unit.	
	The Supplier should replace a factory defective unit with a new unit within thirty days upon delivery of the item.	
Certification	The Supplier must be an authorized reseller of the brand being offered.	

WIDE AREA NETWORK SOLUTION WITH NEXT GENERATION FIREWALL FOR MULTI-BRANCH SETUP		
Item	Specifications	Statement of Compliance
Upgrade and Replacement of Existing Firewall – one unit		
GENERAL		
	<p>Must performs stream-based, bi-directional traffic analysis, without proxying or buffering, to uncover intrusion attempts and malware and to identify application traffic regardless of port.</p> <p>Must be capable of proxy-less and non-buffering inspection technology that provides ultra-low latency performance for DPI of millions of simultaneous network streams without introducing file and stream size limitations and can be applied on common protocols as well as raw TCP streams.</p>	
	Must have a single-pass DPI architecture that simultaneously scans for malware, intrusions and application identification, drastically reducing DPI latency and ensuring that all threat information is correlated in a single architecture.	
	Must have multi-engine sandbox platform, which includes virtualized sandboxing, full system emulation and hypervisor level analysis technology, executes suspicious code and analyzes behavior, providing comprehensive visibility to malicious activity.	
	Must identify and mitigate even the most insidious modern threats, including future Meltdown exploits. It even detects and blocks malware that does not exhibit any malicious behavior and hides its weaponry via encryption.	
	Must scans all inbound, outbound and intra-zone traffic for viruses, Trojans, key loggers and other malware in files of unlimited length and size across all ports and TCP streams.	
HARDWARE		
Form Factor	The system must be of one (1) unit rack mountable.	
Interfaces	<p>The system's interface must include:</p> <p>1 Gbe Interfaces – 24x 1 Gbe 10G SFP+ - 6x 10G SFP+ 5G SFP+ - 4x 5G SFP+ USB 3.0 – 2x USB 3.0 Management interfaces - 1 GbE, 1 Console</p>	
Management	CLI, Web GUI, NSM	
Built-in storage	128 GB M.2	

PERFORMANCE		
Throughput	The system must have the minimum throughput requirements (or higher): Firewall Inspection Throughput – 5.5 Gbps; Threat Prevention throughput – 3.5 Gbps; Application inspection throughput – 4.2 Gbps; IPS throughput – 3.8 Gbps; Anti-malware inspection throughput – 3.5 Gbps; TLS/SSL decryption and inspection throughput (DPI SSL) – 850 Mbps; VPN throughput – 2.2 Gbps;	
Connections	The system must be capable of handling: Connections per second - 22,000/sec; Maximum connections (SPI) – 2,000,000; Max DPI-SSL Connections – 150,000; Maximum connections (DPI) – 750,000;	
IPsec VPN	The system must be capable of handling 50 (up to 1000 Concurrent IPSec VPN Clients)	
SSL-VPN	The system must be capable of handling 2 (up to 500 Concurrent SSL-VPN Clients)	
INTEGRATION		
Authentication	The system must support LDAP (multiple domains), XAUTH/RADIUS, SSO, Novell, internal user database, Terminal Services, Citrix, Common Access Card (CAC).	
SOFTWARE		
Superior threat prevention and performance	The system must be qualified as a next generation firewall (NGFW) and Multi-core hardware architecture.	
Protection against unknown attacks	The system must have a Cloud-based multi-engine analysis that catches unknown and highly evasive advanced malware.	
Threat intelligence and automation for memory-based signatures	The system must be capable of Memory inspection. This allows the system to see the instructions and sequences before they can be executed without the code.	
Network control and flexibility	The system must have powerful operating system, Application Control Intelligence, Network Segmentations and VLAN's and Wireless Security.	

Robust Networking Capabilities	The system must have an extensive switching and routing capabilities and supports high availability.	
Anti-malware	<p>The system must be capable of</p> <ul style="list-style-type: none"> • Stream-based malware scanning • Gateway anti-virus • Gateway anti-spyware • Bi-directional inspection • No file size limitation 	
Secure SD-WAN	<p>The system must have</p> <ul style="list-style-type: none"> • Future-proof against an ever-changing threat landscape by investing in a NGFW with multi-gigabit threat analysis performance; • Provide direct and secure internet access to distributed branch offices instead of back-hauling through corporate headquarters; • Allow distributed branch offices to securely access internal resources in corporate headquarters or in a public cloud, significantly improving application latency; • Automatically block threats that use encrypted protocols such as TLS 1.3, securing networks from the most advanced attacks; and • Reduce complexity and maximize efficiency using a central management system delivered through an intuitive single pane of glass user interface. 	
TLS/SSL/SSH decryption and inspection	<p>The system must have</p> <ul style="list-style-type: none"> • TLS 1.3 with enhanced security • Deep packet inspection for TLS/SSL/SSH • Inclusion/exclusion of objects, groups or hostnames • • SSL control • Enhancements for DPI-SSL with CFS • Granular DPI SSL controls per zone or rule • Advanced threat protection • Memory Inspection • Cloud-based multi-engine analysis • Virtualized sandboxing • Hypervisor level analysis • Full system emulation • Broad file type examination • Automated and manual submission 	

	<ul style="list-style-type: none"> • Real-time threat intelligence updates • Block until verdict 	
Intrusion Prevention	<p>The system must have</p> <ul style="list-style-type: none"> • Signature-based scanning • Automatic signature updates • Bi-directional inspection • Granular IPS rule capability • GeoIP enforcement • Botnet filtering with dynamic list • Regular expression matching 	
Firewall	<p>The system must be capable of</p> <ul style="list-style-type: none"> • Stateful packet inspection • reassembly-free deep packet inspection • DDoS attack protection (UDP/ ICMP/SYN flood) • IPv4/IPv6 support • Biometric authentication for remote access • DNS proxy • Full API support • Switch integration • SD-WAN scalability • SD-WAN Usability Wizard • Connections scalability (SPI, DPI, DPI SSL) • Enhanced dashboard • Enhanced device view • Top traffic and user summary • Insights to threats • Notification center 	
Application Identification	<p>The system must have</p> <ul style="list-style-type: none"> • Application control • Application bandwidth management • Custom application signature creation • Data leakage prevention • Application reporting over NetFlow/IPFIX • Comprehensive application signature database 	
Virtual Private Network	<p>The system must be capable of</p> <ul style="list-style-type: none"> • Secure SD-WAN • Auto-provision VPN • IPSec VPN for site-to-site connectivity • SSL VPN and IPSec client remote access • Redundant VPN gateway 	

	<ul style="list-style-type: none"> • Mobile Client for iOS, Mac OS X, Windows, Chrome, Android and Kindle Fire • Route-based VPN (OSPF, RIP, BGP) 	
High Availability	<p>The system must be capable of</p> <ul style="list-style-type: none"> • A/P high availability with state sync • High availability - Active/Standby with state sync 	
IPv6	The system must support IPv6	
ENVIRONMENT		
Input power	The system must be capable of running at 100-240 VAC, 50-60 Hz.	
Power Consumption	The system must not consume more the 36.3W of power.	
Humidity	The system must be 5-95% non-condensing	
SECURITY SERVICES		
Real-Time Updates	<p>The system must be supported by</p> <ul style="list-style-type: none"> • Real-time threat intelligence updates • Automatic signature updates 	
Advanced Protection	The system has complete suite of security services for firewalls that features Gateway Security, Content Filtering Service, Anti-Spam, 24x7 Support, ATP, Memory Inspection, DNS Security, Cloud Management and Cloud based Reporting – 7 Days	
IMPLEMENTATION SERVICES		
Scope of Services	Must include Configuration, Testing, Documentation and Knowledge Transfer	
	The engineer must be available 24x7 Monday to Sunday	
	The engineer must have a certification granted by the supplier/manufacturer of the brand being offered.	
SUPPORT SERVICES		
Enhanced Support	The system must include email and phone support for customers during local business hours; for two (2) years.	
Firmware Upgrades	The system must include firmware upgrades during its warranty period.	
Comprehensive Support	The system must have Global Support available 8x5 or 24x7.	

ACCREDITATION		
Standards	TCP/IP, ICMP, HTTP, HTTPS, IPsec, ISAKMP/IKE, SNMPs, DHCP, PPPoE, L2TP, PPTP, RADIUS, IEEE 802.3	
Certifications (in progress)	The system must have certifications under Common Criteria NDPP Firewall with VPN and IPS	
Brand/Standard	The technology or brand must either be American or European for a more Global Standard compliance.	
Local Support	The brand must have local second level of support via its distributor that is compliant with global standard like ISO or Duns and Bradstreet to maintain a quality-of-service delivery.	
The local support must include the following:		
	Two Year Support Services 24x7 Monday to Sunday.	
	Phone/Remote Technical Support	
	Onsite Technical Support with 2 to 4 hours Response Time	
	Corrective Maintenance for 5 Cases Per Year	
	The Supplier must provide full documentation for the Activity Plan on the installation of patches and upgrades and Root Cause Analysis of incidents encountered.	
	The Supplier must provide onsite support for the installation and deployment of software patches and version upgrades.	
	The Supplier must provide onsite support for the installation and deployment of software patches and version upgrades.	
	Submission of Activity/Service Report within 5 calendar days after rendering service	
	Semi-Annual Preventive Maintenance visits during Regular Business Hours	
	Immediate replacement of the equipment and/or its parts.	
	The Supplier shall replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
	The Supplier must provide a certificate for the above services as part of the technical requirements.	

Certification	Must be certified with ICSA labs Advance Threat Defense certified with 100% unknown threat detection for 7 consecutive quarters from Q1-Q4, 2021 & Q1-Q3, 2022.	
	The Supplier must be an authorized reseller of the brand being offered. Must provide Authorization certificate from the Manufacturer or Vendor.	
Next Generation Firewall - 1 unit		
GENERAL		
Must performs stream-based, bi-directional traffic analysis, without proxying or buffering, to uncover intrusion attempts and malware and to identify application traffic regardless of port.		
Must be capable of proxy-less and non-buffering inspection technology that provides ultra-low latency performance for DPI of millions of simultaneous network streams without introducing file and stream size limitations and can be applied on common protocols as well as raw TCP streams.		
Must have a single-pass DPI architecture that simultaneously scans for malware, intrusions and application identification, drastically reducing DPI latency and ensuring that all threat information is correlated in a single architecture.		
Must have multi-engine sandbox platform, which includes virtualized sandboxing, full system emulation and hypervisor level analysis technology, executes suspicious code and analyzes behavior, providing comprehensive visibility to malicious activity.		
Must identify and mitigate even the most insidious modern threats, including future Meltdown exploits. It even detects and blocks malware that exhibits no malicious behavior and hides its weaponry via encryption.		
Must scan all inbound, outbound, and intra-zone traffic for viruses, Trojans, key loggers, and other malware in files of unlimited length and size across all ports and TCP streams.		
HARDWARE		
Form Factor	The system must be of one (1) unit rack mountable.	
Interfaces	The system's interface must include: 1 Gbe Interfaces – 16x 1 Gbe 10G SFP+ - 3x 10G SFP+ USB 3.0 – 2x USB 3.0 Management interfaces - 1 GbE, 1 Console	
Management	CLI, Web GUI, NSM	
Built-in storage	64 GB M.2	

PERFORMANCE		
Throughput	The system must have the minimum throughput requirements (or higher): Firewall Inspection Throughput – 5.2 Gbps; Threat Prevention throughput – 3.0 Gbps; Application inspection throughput – 3.6 Gbps; IPS throughput – 3.4 Gbps; Anti-malware inspection throughput – 2.9 Gbps; TLS/SSL decryption and inspection throughput (DPI SSL) – 800 Mbps; VPN throughput – 2.1 Gbps;	
Connections	The system must be capable of handling: Connections per second - 21,000/sec; Maximum connections (SPI) – 1,500,000; Max DPI-SSL Connections – 125,000; Maximum connections (DPI) – 500,000;	
IPsec VPN	The system must be capable of handling 50 (up to 1000 Concurrent IPsec VPN Clients)	
SSL-VPN	The system must be capable of handling 2 (up to 500 Concurrent SSL-VPN Clients)	
INTEGRATION		
Authentication	The system must support LDAP (multiple domains), XAUTH/RADIUS, SSO, Novell, internal user database, Terminal Services, Citrix, Common Access Card (CAC).	
SOFTWARE		
Superior threat prevention and performance	The system must be qualified as a next generation firewall (NGFW) and Multi-core hardware architecture.	
Protection against unknown attacks	The system must have a Cloud-based multi-engine analysis that catches unknown and highly evasive advanced malware	
Threat intelligence and automation for memory-based signatures	The system must be capable of Memory inspection. This allows the system to see the instructions and sequences before they can be executed without the code.	
Network control and flexibility	The system must have powerful operating system, Application Control Intelligence, Network Segmentations and VLAN's and Wireless Security.	

Robust Networking Capabilities	The system must have an extensive switching and routing capabilities and supports high availability.	
Anti-malware	<p>The system must be capable of</p> <ul style="list-style-type: none"> • Stream-based malware scanning • Gateway anti-virus • Gateway anti-spyware • Bi-directional inspection • No file size limitation 	
Secure SD-WAN	<p>The system must have</p> <ul style="list-style-type: none"> • Future-proof against an ever-changing threat landscape by investing in an NGFW with multi-gigabit threat analysis performance; • Provide direct and secure internet access to distributed branch offices instead of back-hauling through corporate headquarters. • Allow distributed branch offices to securely access internal resources in corporate headquarters or in a public cloud, significantly improving application latency. • Automatically block threats that use encrypted protocols such as TLS 1.3, securing networks from the most advanced attacks. • Reduce complexity and maximize efficiency using a central management system delivered through an intuitive single pane of glass user interface. 	
TLS/SSL/SSH decryption and inspection	<p>The system must have</p> <ul style="list-style-type: none"> • TLS 1.3 with enhanced security • Deep packet inspection for TLS/SSL/SSH • Inclusion/exclusion of objects, groups, or hostnames • SSL control • Enhancements for DPI-SSL with CFS • Granular DPI SSL controls per zone or rule • Advanced threat protection • Memory Inspection • Cloud-based multi-engine analysis • Virtualized sandboxing • Hypervisor-level analysis • Full system emulation • Broad file type examination • Automated and manual submission • Real-time threat intelligence updates 	

		<ul style="list-style-type: none"> • Block until verdict 	
Intrusion Prevention		<p>The system must have:</p> <ul style="list-style-type: none"> • Signature-based scanning • Automatic signature updates • Bi-directional inspection • Granular IPS rule capability • GeoIP enforcement • Botnet filtering with dynamic list • Regular expression matching 	
Firewall		<p>The system must be capable of:</p> <ul style="list-style-type: none"> • Stateful packet inspection • reassembly-free deep packet inspection • DDoS attack protection (UDP/ ICMP/SYN flood) • IPv4/IPv6 support • Biometric authentication for remote access • DNS proxy • Full API support • Switch integration • SD-WAN scalability • SD-WAN Usability Wizard1 • Connections scalability (SPI, DPI, DPI SSL) • Enhanced dashboard • Enhanced device view • Top traffic and user summary • Insights into threats • Notification center 	
Application Identification		<p>The system must have:</p> <ul style="list-style-type: none"> • Application control • Application bandwidth management • Custom application signature creation • Data leakage prevention • Application reporting over NetFlow/IPFIX • Comprehensive application signature database 	
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Real-Time Updates	<p>The system must be supported by</p> <ul style="list-style-type: none"> • Real-time threat intelligence updates • Automatic signature updates 	
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IMPLEMENTATION SERVICES		
Scope of Services	Must include Configuration, Testing, Documentation and Knowledge Transfer	
	The engineer must be available 24x7 Monday to Sunday	
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	Onsite Technical Support with 2 to 4 hours of Response Time	
	Corrective Maintenance for 5 Cases Per Year	
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	Semi-Annual Preventive Maintenance visits during Regular Business Hours	
	Immediate replacement of the equipment and/or its parts.	
	The Supplier shall replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
	The Supplier must provide a certificate for the above services as part of the technical requirements.	

Certification	Must be certified with ICSA labs Advance Threat Defense certified with 100% unknown threat detection for 7 consecutive quarters from Q1-Q4, 2021 & Q1-Q3, 2022.	
	The Supplier must be an authorized reseller of the brand being offered. Must provide Authorization certificate from the Manufacturer or Vendor.	

SERVER ENCLOSURE, ESSENTIAL, 42U, 800W X 1170D, 1200KG, BLACK, FLAT PACK		
ITEM	SPECIFICATIONS	Statement of Compliance
Technical Specifications	Must be 42RU Data Center Rack Cabinet	
	Must be Lightweight but sturdy bolted design provides a generous static and dynamic weight capacity	
	Must be Depth adjustable 19" vertical mounting rails in 6.35mm increments	
	Must be Vendor neutral, and compatible with all 19" standard IT equipment.	
	Must Quick release and field reversible doors	
	Must be 42U cabinet with castors fits through a standard doorway	
	Must have Two-piece lockable side panels that provide easy access to the interior	
	Must include Leveling feet	
	Must be 71% airflow perforated doors	
	Must have a Static load rating of 1,200 kg	
Standards & Materials:		
Standard:	EIA-310D, IEC-60297-2	
Material:	high-grade cold and hot rolled steel/all materials RoHS compliant	
Finishing:	5 stage iron phosphate pre-treatments followed by tough scratch resistant powder coat paint	
Color:	Black, low gloss textured	
PDU	Must include flexible (hot-swap) modular type 16-Outlets PDU	
	Plug/Connector Type: IEC 60320 C14. Receptacle: IEC 60320 C13	
Warranty	Must be 2 Years warranty on parts and labor.	
Installation	Must include Installation, configuration, and setup.	
Support Service Requirement	The Supplier must provide the following:	
	* Unlimited corrective maintenance/ repair services within the warranty period	

	* Twenty-four (24) hours by seven (7) days (Monday to Sunday) technical support and must meet the following response and resolution time:	
	> Within one (1) hour for phone or email support	
	> Within four (4) hours for on-site support	
	> For onsite support, the Supplier must attend to and repair the defective unit within two (2) business days	
	> In case of outside repair within the 1-year warranty period, the Supplier shall provide a service unit to the OSG within three (3) days upon pull out of the unit. The repaired hardware or replacement for the pulled-out hardware/unit must be delivered within fifteen (15) calendar days from the issuance of service unit.	
	* The Supplier should replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
Certification	The Supplier must be an authorized reseller of the brand being offered.	
SUPPLY OF 2KVA UPS		
Technical Specifications	Must be online double-conversion with 0.9 Power Factor Correction (PFC) system	
	Must be Rackmount UPS and includes a Rail kit.	
	Must be installed with the data cabinet and will use the attached 16-outlet PDU.	
	Must constantly monitor power conditions and regulates voltage and frequency	
	Must have Intelligent Power Software	
	Must have 1 IEC C14 (10A) Input connections	
	Must have 8 IEC C13 (10A) sockets	
	Must have the following communications ports:	
	* 1 USB port	
	1 serial RS232 port	
	1 mini-terminal block for Remote Power Off	
	1 mini-terminal block for Output relay communications port	
	Must have 1 slot for Network-M2, Network-MS, ModBus-MS or Relay-MS cards	
Warranty	Must be 3 Year warranty on parts and labor for UPS and 2 Years warranty on parts and labor for the battery.	
Installation	Must include Installation, configuration, and setup for the UPS	
Support Service Requirement	The Supplier must provide the following:	

	* Unlimited corrective maintenance/ repair services within the warranty period	
	* Twenty-four (24) hours by seven (7) days (Monday to Sunday) technical support and must meet the following response and resolution time:	
	> Within one (1) hour for phone or email support	
	> Within four (4) hours for on-site support	
	> For onsite support, the Supplier must attend to and repair the defective unit within two (2) business days	
	> In case of outside repair within the 1 year warranty period, the Supplier shall provide a service unit to the OSG within three (3) days upon pull out of the unit. The repaired hardware or replacement for the pulled-out hardware/unit must be delivered within fifteen (15) calendar days from the issuance of service unit.	
	* The Supplier should replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
Certification	The Supplier must be an authorized reseller of the brand being offered. Must provide Authorization certificate from the Manufacturer or Vendor.	
WIRELESS LAN INFRASTRUCTURE UPGRADE		
INDOOR ACCESS POINTS (20 units)		
Features	Must belong to the latest Top 4 of the Leaders Group of Gartner's Magic Quadrant for Enterprise Wired and WLAN Infrastructure Report for 2021 (must provide certificate)	
	Must be compatible and interface with existing OSG WLAN Infrastructure.	
	Must be 1.49 Gbps maximum real-world speed (HE80/HE20)	
	Must be WPA3 and Enhanced Open security	
	Must have built-in technology that resolves sticky client issues for Wi-Fi 6 and Wi-Fi 5 devices	
	Must have OFDMA for enhanced multi-user efficiency	
	Must be IoT-ready Bluetooth 5 and Zigbee support	
	Must be designed to optimize user experience by maximizing Wi-Fi efficiency and dramatically reducing airtime contention between clients.	
	Must support Orthogonal frequency-division multiple access (OFDMA)	
	Must support cellular optimization	
	Must support up to 2 spatial streams (2SS) and 80MHz channel bandwidth (HE80)	

	Must support handling multiple Wi-Fi 6 capable clients on each channel simultaneously, regardless of device or traffic type.	
	Must support Channel utilization optimization by handling each transaction via smaller sub-carriers or resource units (RUs)	
	Must support controller-less mode and can provide SLA-grade performance by allocating radio resources, such as time, frequency, and spatial streams, to specific traffic types	
	Must support Layer 7 deep packet inspection (DPI) to identify user roles and applications. The APs will dynamically allocate the bandwidth needed	
	Must support the elimination of sticky client issues by placing Wi-Fi 6 capable devices on the best available AP	
	Must support Wi-Fi 6 aware client optimization by steering mobile devices to the best AP based on available bandwidth, types of applications being used, and traffic type –even as users roam.	
	Must support Advanced Cellular Coexistence (ACC) uses built-in filtering to minimize the impact of interference from cellular networks automatically, distributed antenna systems (DAS), and commercial small cell or femtocell equipment.	
	Must support continuous monitoring and reporting hardware energy consumption. can also be configured to enable or disable capabilities based on available PoE power	
	Must support integrated Bluetooth 5 and 802.15.4 radio (for Zigbee support) to simplify deploying and managing IoT-based location services	
	Must support Target Wake Time (TWT) by establishing a schedule for when clients need to communicate with an AP	
	Must support for stronger encryption and authentication is provided via the latest version of WPA for enterprise-protected networks.	
	Must support WPA2-MPSK MPSK enables simpler passkey management for WPA2 devices	
	Must support VPN Tunnels can be used to establish a secure SSL/IPsec VPN tunnel to a VPN concentrator	
	Must support Trusted Platform Module (TPM) for secure storage of credentials and keys, and boot code	
	Must support flexible management platform either standalone, controller-less, controller-based, cloud-based, and on-premises NMS using unified OS	
	Must support zero-touch provisioning	
	Must support Transmit beamforming (TxBF) Increased signal reliability and range	
	Must support Passpoint Wi-Fi (Release 2) (Hotspot 2.0)	
	Must support Seamless cellular-to-Wi-Fi carryover for guests	

	Must support Dynamic Frequency Selection (DFS) Optimized use of available RF spectrum	
	Must support Maximum Ratio Combining (MRC) Improved receiver performance	
	Must support Cyclic Delay/Shift Diversity (CDD/CSD) Greater downlink RF performance	
	Must support Space-Time Block Coding Increased range and improved reception	
Technical Specifications	Must be Indoor, dual radio, 5GHz, and 2.4GHz 802.11ax 2x2 MIMO	
	Must have Two spatial streams Single User (SU) MIMO for up to 1.2Gbps wireless data rate with 2SS HE80 802.11ax client devices	
	Must be Up to 256 associated client devices per radio	
	Must be 16 BSSIDs per radio	
	Must support the following frequency bands: (Country-specific restrictions apply) 2.400 to 2.4835GHz / 5.150 to 5.250GHz /5.250 to 5.350GHz /5.470 to 5.725GHz /5.725 to 5.850GHz	
	Available channels are dependent on the configured regulatory domain	
	Must support the following radio technologies: <ul style="list-style-type: none"> • 802.11b: Direct-sequence spread-spectrum (DSSS) • 802.11a/g/n/ac: Orthogonal frequency-division multiplexing (OFDM) • 802.11ax: Orthogonal frequency-division multiple access (OFDMA) with up to 8 resource units 	
	Must support the following modulation types: <ul style="list-style-type: none"> • 802.11b: BPSK, QPSK, CCK • 802.11a/g/n: BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM (proprietary extension) • 802.11ac: BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM, 1024-QAM (proprietary extension) • 802.11ax: BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM, 1024-QAM 	
	Must be 802.11n high throughput (HT) support: HT20/40	
	Must be 802.11ac very high throughput (VHT) support: VHT20/40/80	
	Must be 802.11ax high efficiency (HE) supports: HE20/40/80	
	Must support the following data rates (Mbps): <ul style="list-style-type: none"> • 802.11b: 1, 2, 5.5, 11 • 802.11a/g: 6, 9, 12, 18, 24, 36, 48, 54 • 802.11n: 6.5 to 300 (MCS0 to MCS15, HT20 to HT40), 400 with 256-QAM • 802.11ac: 6.5 to 867 (MCS0 to MCS9, NSS = 1 to 2, VHT20 to VHT80), 1,083 with 1024-QAM 	

	<ul style="list-style-type: none"> • 802.11ax (2.4GHz): 3.6 to 574 (MCS0 to MCS11, NSS = 1 to 2, HE20 to HE40) • 802.11ax (5GHz): 3.6 to 1,201 (MCS0 to MCS11, NSS = 1 to 2, HE20 to HE80) 	
	802.11n/ac/ax packet aggregation: A-MPDU, A-MSDU	
	Transmit power: Configurable in increments of 0.5 dBm	
	<p>Maximum (aggregate, conducted total) transmit power (limited by local regulatory requirements):</p> <ul style="list-style-type: none"> • 2.4 GHz band: +21 dBm (18dBm per chain) • 5 GHz band: +21 dBm (18 dBm per chain) <p>Note: conducted transmit power levels exclude antenna gain. For total (EIRP) transmit power, add antenna gain.</p>	
Accessories	Must include mount bracket (same brand)	
Warranty	With at least a Lifetime Warranty on parts and include one (1) Year next business day support.	
WLAN CONTROLLER ORCHESTRATOR FOR HIGH AVAILABILITY (1 unit)		
	Support for new 802.11ax (Wi-Fi 6), WPA3 and Enhanced Open – and existing standards	
	Dynamic Segmentation enforces wired and wireless access policies to simplify and secure the network	
	Application awareness for 3,000+ applications without additional hardware	
	Built-in AI-powered wireless/RF optimization	
	Automate deployment with Zero Touch Provisioning and hierarchical configuration	
	Supports Controller Clustering that improves reliability using enhanced high availability (HA), adopts configurations seamlessly based on hierarchy, and reduces or eliminates maintenance windows by enabling Live Upgrades.	
	Supports RFProtect that provides advanced spectrum analysis and wireless intrusion protection (WIPS/WIDS) to help identify and mitigate Wi-Fi and non-Wi-Fi sources of interference to contain potential security risks.	
	As an enhancement of Adaptive Radio Management, AirMatch automates network-wide RF channels, channel width, and transmits power to optimize the highest density environments	
	Supports hierarchical configuration and improved visibility as it uses a centralized, multi-tiered architecture that consolidates all deployment models (e.g., all-conductor, single-	

	conductor/multiple-local, and multiple-conductor/local) with a single approach.	
	Enables licensing pools to manage licenses based on site requirements dynamically.	
	Supports live upgrade that eliminates the need for planned maintenance windows or downtime. Each Controller Cluster or individual service modules (AppRF, AirGroup, ARM, etc.) can also be selectively upgraded without impacting the rest of the network.	
	Supports hitless failover as user sessions and AP traffic within a Controller Cluster are load balanced to optimize network utilization during peak periods and maximize availability during unplanned outages.	
	Users can roam between floors, buildings or across the entire network without any re-authentication, change to their IP address, or loss of firewall state.	
	Support for WPA3 brings stronger encryption and authentication methods, while Enhanced Open brings automatic encryption security to open networks. New WPA2-MPSK feature enables simpler passkey management for WPA2 devices – should the Wi-Fi password on one device need to be changed; no additional key changes are needed for other devices on the network.	
	Supports Multizone feature in which the same AP infrastructure can terminate two different SSIDs on two different controllers while maintaining complete separation and security for all networks, policies, management and visibility.	
	Must provide a single-pane-glass deployment and management of OSG existing WLAN infrastructure	
	Virtual appliance that operates on x86 platforms in a hypervisor environment and can reside with other virtualized appliances delivering key features such as authentication, encryption support, security policy, rogue detection and suppression, and security firewall.	
	Supports up to a maximum of 500 devices (APs and WLAN controllers) with host system requirement of at least 6 vCPU (hyper-threaded), 8 GB memory, and 8 GB flash/disk.	
Warranty	Must include software support services for (1) Year next business day support.	
NETWORK ACCESS SWITCH (1 unit)		

Key Features	Enterprise-class Layer 2 connectivity with support for ACLs, robust QoS, and static routing	
	Convenient built-in 1/10GbE uplinks	
	Management flexibility with support for Cloud-management, easy-to-use Web GUI, and CLI	
	Software-defined ready with REST APIs	
	Simple deployment with Zero Touch Provisioning	
Quality of Service (QoS)	Traffic prioritization (IEEE 802.1p) for real-time classification	
	Class of Service (CoS) sets the IEEE 802.1p priority tag based on IP address, IP Type of Service (ToS), Layer 3 protocol, TCP/UDP port number, source port, and DiffServ	
	Rate limiting sets per-port ingress enforced maximums and per-port, per-queue minimums	
	Large buffers for graceful congestion management	
Resiliency and High Availability	Uni-directional Link Detection (UDLD) to monitor link connectivity and shut down ports at both ends if uni-directional traffic is detected, preventing loops in STPbased networks	
	IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG; and provides support for static or dynamic groups and a user-selectable hashing algorithm	
	IEEE 802.1s Multiple Spanning Tree provides high link availability in VLAN environments where multiple spanning trees are required, and legacy support for IEEE 802.1d and IEEE 802.1w	
Performance	Up to 176 Gbps in non-blocking bandwidth and up to 98.6 Mpps for forwarding	
	Selectable queue configurations that allow for increased performance by defining several queues and associated memory buffering to best meet the requirements of network applications	
Connectivity	48x ports 10/100/1000BASE-T Ports 4x 1G/10G SFP ports	
	Supports PoE Standards IEEE 802.3af, 802.3at	
	1x USB-C Console Port 1x USB Type A Host port	
	Supports fixed power supply with up to 370W of Class 4 PoE power, and fixed fans	
	Jumbo frames allow for high-performance backups and disaster-recovery systems; provides a maximum frame size of 9198 bytes	

	Packet storm protection against broadcast and multicast storms with user-defined thresholds	
Management	Built-in programmable and easy-to-use REST API interface	
	sFlow (RFC 3176) is ASIC-based wire speed network monitoring and accounting with no impact on network performance; network operators can gather a variety of network statistics and information for capacity planning and real-time network monitoring purposes	
	Industry-standard CLI with a hierarchical structure for reduced training time and expense. Delivers increased productivity in multivendor environments	
	Management security restricts access to critical configuration commands, provides multiple privilege levels with password protection and local and remote syslog capabilities allow logging of all access	
	SNMP v2c/v3 provides SNMP read and trap support of industry standard Management Information Base (MIB), and private extensions	
	Remote monitoring (RMON) with standard SNMP to monitor essential network functions. Supports events, alarms, history, and statistics groups as well as a private alarm extension group; RMON, and sFlow provide advanced monitoring and reporting capabilities for statistics, history, alarms and events	
	TFTP and SFTP support offers different mechanisms for configuration updates; trivial FTP (TFTP) allows bidirectional transfers over a TCP/ IP network; Secure File Transfer Protocol (SFTP) runs over an SSH tunnel to provide additional security	
	Network Time Protocol (NTP) synchronizes timekeeping among distributed time servers and clients; keeps timekeeping consistent among all clock-dependent devices within the network so the devices can provide diverse applications based on the consistent time	
	IEEE 802.1AB Link Layer Discovery Protocol (LLDP) advertises and receives management information from adjacent devices on a network, facilitating easy mapping by network management applications	
	Dual flash images provide independent primary and secondary operating system files for backup while upgrading	
	Multiple configuration files can be stored in a flash image	
	Ingress and egress port monitoring enable more efficient network problem solving	

Layer 2 Switching	VLAN support and tagging for IEEE 802.1Q (4094 VLAN IDs) and 512 VLANs simultaneously	
	Bridge Protocol Data Unit (BPDU) tunneling transmits STP BPDUs transparently, allowing the correct tree	
	MVRP allows automatic learning and dynamic assignment of VLANs	
	STP supports standard IEEE 802.1D STP, IEEE 802.1w Rapid Spanning Tree Protocol (RSTP) for faster convergence, and IEEE 802.1s Multiple Spanning Tree Protocol (MSTP)	
	Internet Group Management Protocol (IGMP) Controls and manages the flooding of multicast packets in a Layer 2 network	
	Port mirroring duplicates port traffic (ingress and egress) to a monitoring port; supports 4 mirroring groups	
Layer 3 Services	Address Resolution Protocol (ARP) determines the MAC address of another IP host in the same subnet; supports static ARPs	
	Domain Name System (DNS) provides a distributed database that translates domain names and IP addresses, which simplifies network design; supports client and server	
	Supports internal loopback testing for maintenance purposes and increased availability; loopback detection protects against incorrect cabling or network configurations and can be enabled on a per-port or per VLAN basis for added flexibility	
Security	Access control list (ACL) support for both IPv4 and IPv6; allows for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources; rules can either deny or permit traffic to be forwarded; rules can be based on a Layer 2 header or a Layer 3 protocol header	
	Enrollment over Secure Transport (EST) enables secure certificate enrollment, allowing for easier enterprise management of PKI	
	Management access security for both on- and offbox authentication for administrative access. RADIUS or TACACS+ can be used to provide encrypted user authentication. Additionally, TACACS+ can also provide admin authorization services	
	Control Plane Policing sets rate limit on control protocols to protect CPU overload from DOS attacks	
	Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 32 sessions of IEEE 802.1X, Web, and MAC authentications	

	Switch CPU protection provides automatic protection against malicious network traffic trying to shut down the switch	
	ICMP throttling defeats ICMP denial-of-service attacks by enabling any switch port to automatically throttle ICMP traffic	
	Dynamic ARP protection blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data	
	Port security allows access only to specified MAC addresses, which can be learned or specified by the administrator	
	MAC address lockout prevents particular configured MAC addresses from connecting to the network	
	MAC Pinning allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected	
	Private VLAN (PVLAN) provides traffic isolation between users on the same VLAN; typically a switch port can only communicate with other ports in the same community and/or an uplink port, regardless of VLAN ID or destination MAC address. This extends network security by restricting peer-peer communication to prevent variety of malicious attacks.	
Accessories	Must include compatible 2x 10G multimode transceiver for the uplink to the proposed core switches	
Warranty	With at least a Lifetime Warranty on parts and include one (1) Year next business day support.	
NETWORK CORE SWITCH (1 unit)		
Key Features	Stackable Layer 3 switches with BGP, EVPN, VXLAN, VRF, and OSPF with robust security and QoS	
	For enhanced visibility and troubleshooting, Network Analytics Engine (NAE) automatically monitors and analyzes events that can impact network health. Advanced telemetry and automation provide the ability to easily identify and troubleshoot network, system, application, and security related issues easily, through the use of python agents, CLI-based agents, CLI-based agents and REST APIs	
	Empowers IT teams to orchestrate multiple switch configuration changes for smooth end-to-end service rollouts through NetEdit that introduces automation that allows for rapid network-wide changes, and ensures policy conformance post-network updates. Intelligent capabilities include search, edit, validation (including conformance checking), deployment and audit features.	

	Flexible cloud-based or on-premises management for unified network operations of wired, WLAN, SD-WAN, and public cloud infrastructure. Designed to simplify day zero through day two operations with streamlined workflows.	
	Supports Dynamic Segmentation that enables seamless mobility, consistent policy enforcement, and automated configurations for wired and wireless clients across networks of all sizes.	
	Supports an easy-to-use mobile app simplifies connecting, stacking and managing switches for unparalleled deployment convenience.	
Quality of Service (QoS)	Strict priority (SP) queuing and Deficit Weighted Round Robin (DWRR)	
	Traffic prioritization (IEEE 802.1p) for real-time classification into 8 priority levels that are mapped to 8 queues	
	Transmission rates of egressing frames can be limited on a per-queue basis using Egress Queue Shaping (EQS)	
	Large buffers for graceful congestion management	
Resiliency and High Availability	High performance front plane stacking for up to 10 switches in a stack via chain or ring topology	
	Flexibility to mix both modular and fixed switch series models within a single stack	
	Hot-swappable power supplies and fans	
	Provides N+1 and N+N redundancy for high reliability in the event of power line or supply failures	
	Supports Virtual Router Redundancy Protocol (VRRP) that allows groups of two routers to dynamically back each other up to create highly available routed environments.	
	Supports Unidirectional Link Detection (UDLD) that monitors link connectivity and shuts down ports at both ends if unidirectional traffic is detected, preventing loops in STP-based networks.	
	Support for IEEE 802.3ad LACP to up to 54 link aggregation groups (LAGs), each with eight links per group with a user-selectable hashing algorithm.	
	Ethernet Ring Protection Switching (ERPS) supports rapid protection and recovery in a ring topology	
	IEEE 802.1s Multiple Spanning Tree provides high link availability in VLAN environments where multiple spanning trees	

	are required; and legacy support for IEEE 802.1d and IEEE 802.1w	
Performance	Up to 496 Gbps in non-blocking bandwidth and up to 369 Mpps for forwarding	
	Supports 10GbE/25GbE uplinks and large TCAM sizes ideal for mobility and IoT deployments in large campuses with several thousand clients	
	Switch Virtual Interfaces (dual stack) capacity up to 1,024	
	MAC table capacity up to 32,768 entries.	
	VRF capacity up to 256.	
Connectivity	48x ports 10/100/1000BaseT and 4x 1G/10G/25G/50G SFP56 ports	
	1x USB-C Console Port 1x OOBM port 1x USB Type A Host port 1x Bluetooth dongle to be used with Mobile App	
	Jumbo frames allow for high-performance backups and disaster-recovery systems; provides a maximum frame size of 9198 bytes	
	Packet storm protection against broadcast and multicast storms with user-defined thresholds	
	Smart link enables simple, fast converging link redundancy and load balancing with dual uplinks avoiding Spanning Tree complexities	
Management	Scalable ASIC-based wire-speed network monitoring and accounting with no impact on network performance; network operators can gather various network statistics and information for capacity planning and real time network monitoring purposes.	
	Management interface control enables or disables each of the following depending on security preferences, console port, or reset button	
	Industry-standard CLI with a hierarchical structure for reduced training time and expense. Delivers increased productivity in multivendor environments	
	Management security restricts access to critical configuration commands, provides multiple privilege levels with password protection, and local and remote syslog capabilities allow logging of all access	

	SNMP v2c/v3 provides SNMP read and trap support of industry-standard Management Information Base (MIB), and private extensions	
	Remote monitoring (RMON) with standard SNMP to monitor essential network functions. Supports events, alarms, history, and statistics groups as well as a private alarm extension group; RMON, and sFlow provide advanced monitoring and reporting capabilities for statistics, history, alarms and events	
	TFTP and SFTP support offers different mechanisms for configuration updates; trivial FTP (TFTP) allows bidirectional transfers over a TCP/ IP network; Secure File Transfer Protocol (SFTP) runs over an SSH tunnel to provide additional security	
	Network Time Protocol (NTP) synchronizes timekeeping among distributed time servers and clients; keeps timekeeping consistent among all clock-dependent devices within the network so the devices can provide diverse applications based on the consistent time	
	IEEE 802.1AB Link Layer Discovery Protocol (LLDP) advertises and receives management information from adjacent devices on a network, facilitating easy mapping by network management applications	
	Dual flash images provides independent primary and secondary operating system files for backup while upgrading	
	Multiple configuration files can be stored to a flash image	
	Ingress and egress port monitoring enable more efficient network problem solving	
	Precision Time Protocol allows precise clock synchronization across distributed network switches as defined in IEEE 1588. Needed for time critical applications like AVB, smart grid power automation, etc. Supports transparent clock E-E	
Layer 2 Switching	VLAN support and tagging for IEEE 802.1Q (4094 VLAN IDs)	
	IEEE 802.1v protocol VLANs isolate select non-IPv4 protocols automatically into their own VLANs	
	MVRP allows automatic learning and dynamic assignment of VLANs	
	VXLAN encapsulation (tunnelling) protocol for overlay network that enables a more scalable virtual network deployment	

	Bridge Protocol Data Unit (BPDU) tunnelling Transmits STP BPDUs transparently, allowing correct tree calculations across service providers, WANs, or MANs	
	Port mirroring duplicates port traffic (ingress and egress) to a monitoring port; supports 4 mirroring groups	
	STP supports standard IEEE 802.1D STP, IEEE 802.1w Rapid Spanning Tree Protocol (RSTP) for faster convergence, and IEEE 802.1s Multiple Spanning Tree Protocol (MSTP)	
	Internet Group Management Protocol (IGMP) Controls and manages the flooding of multicast packets in a Layer 2 network	
	IPv4 Multicast in VXLAN/EVPN Overlay support allows PIMSM/IGMP snooping in the VXLAN Overlay	
	IPv6 VXLAN/EVPN Overlay support, allows IPv6 traffic over the VXLAN overlay	
	VXLAN ARP/ND suppression allows minimization of ARP and ND traffic flooding within individual VXLAN segments, thus optimizing the VXLAN network	
Layer 3 Services	Address Resolution Protocol (ARP) determines the MAC address of another IP host in the same subnet; supports static ARPs; gratuitous ARP allows detection of duplicate IP addresses; proxy ARP allows normal ARP operation between subnets or when subnets are separated by a Layer 2 network	
	Dynamic Host Configuration Protocol (DHCP) simplifies the management of large IP networks and supports client; DHCP Relay enables DHCP operation across subnets, and DHCP server centralizes and reduces the cost of IPv4 address management	
	Domain Name System (DNS) provides a distributed database that translates domain names and IP addresses, which simplifies network design; supports client and server	
	Supports internal loopback testing for maintenance purposes and increased availability; loopback detection protects against incorrect cabling or network configurations and can be enabled on a per-port or per VLAN basis for added flexibility	
	Route maps provide more control during route redistribution; allow filtering and altering of route metrics	
Layer 3 Routing	Supports Border Gateway Protocol (BGP) that provides scalable, robust, and flexible IPv4 and IPv6 routing, and also supports BGP-4 that delivers an implementation of the Exterior Gateway Protocol (EGP) utilizing path vectors; uses TCP for enhanced reliability for the route discovery process; reduces bandwidth consumption by advertising only incremental updates; supports extensive policies	

	for increased flexibility; scales to very large networks with graceful restart capability	
	Supports Open shortest path first (OSPF) delivers faster convergence; uses link-state routing Interior Gateway Protocol (IGP), which supports ECMP, NSSA, and MD5 authentication for increased security and graceful restart for faster failure recovery.	
	Supports Policy-based routing uses a classifier to select traffic that can be forwarded based on policy set by the network administrator	
	Dual IP stack maintains separate stacks for IPv4 and IPv6 to ease the transition from an IPv4-only network to an IPv6-only network design	
Security	Access control list (ACL) support for both IPv4 and IPv6; allows for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources; rules can either deny or permit traffic to be forwarded; rules can be based on a Layer 2 header or a Layer 3 protocol header	
	ACLs also provide filtering based on the IP field, source/destination IP address/subnet, and source/ destination TCP/UDP port number on a per-VLAN or per-port basis	
	Management access security for both on- and offbox authentication for administrative access. RADIUS or TACACS+ can be used to provide encrypted user authentication. Additionally, TACACS+ can also provide admin authorization services	
	Control Plane Policing sets rate limit on control protocols to protect CPU overload from DOS attacks	
	Supports multiple user authentication methods. Uses an IEEE 802.1X supplicant on the client in conjunction with a RADIUS server to authenticate in accordance with industry standards	
	Supports MAC-based client authentication	
	Secure management access delivers secure encryption of all access methods (CLI, GUI, or MIB) through SSHv2, SSL, and/or SNMPv3	
	Switch CPU protection provides automatic protection against malicious network traffic trying to shut down the switch	
	ICMP throttling defeats ICMP denial-of-service attacks by enabling any switch port to automatically throttle ICMP traffic	
	Port security allows access only to specified MAC addresses, which can be learned or specified by the administrator	

	MAC address lockout prevents particular configured MAC addresses from connecting to the network	
	Secure Sockets Layer (SSL) encrypts all HTTP traffic, allowing secure access to the browser-based management GUI in the switch	
	MAC Pinning allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected	
Accessories	Must include compatible 2x 10G multimode transceiver for the downlink to the proposed access switch	
	Must include compatible 4x 1G multimode transceiver for the uplink and downlink to OSG existing WLAN Controller	
	Must include compatible 2x 10G DAC cable for core switch 1 and 2 links providing high availability and resiliency	
Warranty	With at least a Lifetime Warranty on parts and include one (1) Year next business day support	
SUPPORT SERVICES RENEWAL		
	The proposal must include 1-year support services renewal for OSG's existing WLAN Controller.	
	Delivers service-level agreements but not limited to: <ul style="list-style-type: none"> • Hardware Replacement Support • Remote HW Diagnosis & Support • Software Technical Unlimited Support • SW Technical Support • SW Electronic Support • Standard Response 	
SERVICES		
	Configuration, Integration of existing Network Policy Manager and Deployment Services with Knowledge Transfer	
	Must provide a detailed scope of services.	
1x (ONE) SERVER RACK TYPE		
Form Factor	1U Rack Server	
Processor	Can support up to two (2) Intel Xeon Processors Must have 2x Intel Xeon Silver 4208 8C 85W 2.1GHz Processor	
Memory	Can support up to 768GB of system memory Must have a total of 128GB using 32GB TruDDR4 2933MHz 2Rx4	
Storage	6x 2.4TB 10K SAS 2.5" HDD or 10TB usable on RAID5	
Power Supply	Dual, Hot-plug, Redundant Power Supply (1+1) 750W	

Network Interface		2x Integrated 1 GbE RJ-45 ports and 2-ports 1Gbe RJ45 via LOM	
Optical Disk Drive		Must have external DVD-RW	
Ports	Front	2x 1x USB 2.0 port with management access and 1x USB 3.0 port	
	Rear	2x USB 3.0 ports and 1x VGA port; optional 1x DB-9 serial port.	
Management		<ul style="list-style-type: none"> *Mounting of remote ISO/IMG files via remote console *Mounting files from Network: - Mount an ISO or IMG image file from a file server (HTTPS, CIFS, NFS) to the host as a DVD or USB drive *Remotely controlling server power (Power on, Power off, Restart) *Monitoring system status and health *Remotely deploying an operating system *Must support remote management through industry-standard interfaces such as IPMI Version 2.0, SNMP Version 3.0, CIM. 	
Features		<ul style="list-style-type: none"> *Intelligent and adaptive system performance with energy efficient Intel Turbo Boost 2.0 Technology *Intel Hyper-Threading Technology boosts performance *Continuous monitoring of system parameters, triggers alerts and performs recovery actions in case of failure to minimize downtime *Proactive Platform Alerts for components such as voltage regulators, fans, memory, power supplies, subcomponent temperatures, and server ambient 	
Manpower		<ul style="list-style-type: none"> *Must have 3 Professional Certified Engineers *Must have a certification granted by the supplier/manufacturer of the brand being offered. 	
Warranty		3YRs 24x7, 4HR Response	
SUPPLY OF NETWORK-ATTACHED STORAGE SOLUTIONS			
Technical Specifications		Must be 2U 8-Bay Rackmount and must include Rail Kit	
		Must be 2.5" and 3.5" SATA HDD/SSD drives compatible	
		Must be expanded to 12 bays	
		Must have Unified Data Management Operating System with support for the Btrfs file system	
		Must provide schedulable and near-instantaneous data protection for shared folders and LUNs	
		Must be capable of File and folder-level data restoration	
		Must be capable to detect and recovers corrupted files using mirrored metadata and RAID configurations	

	Must be capable of Inline compression	
Backup Solutions	Must have the following features:	
	Must be capable of protecting Windows PCs and servers, VMs, other file servers, and even Google Workspace and Microsoft 365 cloud applications.	
	Must be capable to consolidates backup tasks for physical and virtual environments and enabling rapid restoration of files, entire physical machines, and VMs.	
	Must be capable of Active Backup for Google Workspace and Microsoft 365	
	Must have a private cloud solution for file sharing, concurrent document editing, emails, instant messaging, and others.	
	Must be capable of Virtualization	
	Must support local backup, network backup, and data backup to public clouds	
Back up Tools	<ul style="list-style-type: none"> • DSM configuration backup, macOS Time Machine support, Synology Drive Client desktop application • Shared folder sync supports a maximum of 16 tasks 	
Snapshot Replication	<ul style="list-style-type: none"> • Maximum number of snapshots for shared folders: 1,024 • Maximum number of replications: 32 	
Hardware Specifications	Must be Quad-core, 2.2 GHz Processor	
	Must be 4 GB DDR4 ECC SODIMM and expandable up to 32 GB Memory	
	Must be Hot swappable drives Compatible	
	Must have • 2 x USB 3.2 Gen 1 ports • 1 x Expansion port (eSATA) external ports	
	Must have 4 x 1GbE RJ-45 LAN Port	
	Must be Wake on LAN/WAN compatible	
	Must have PCI 3.0 slots: • 1 x 4-lane x8 slot • Supports 10GbE/25GbE network interface cards ² and M.2 NVMe SSD adapter cards for SSD cache	
	Must have Scheduled power on/of	
	Must have 2x System Fans	
	Must include 6 x 12TB Enterprise SATA 6 Gb/s 7,200 rpm HDD (must be the same brand)	
HDD Specifications	Must be 6.0 Gb/s, 3.0 Gb/s, 1.5 Gb/s interface speed	
	Must be 256 MiB Buffer size	
	Must be 242 MiB/s Maximum sustained data transfer speed	
	Must be 2,500,000 hours MTTF	
	Must be 550 total TB transferred per year workload rating	
DSM Specifications		

Networking protocols	SMB, AFP, NFS, FTP, WebDAV, CalDAV, iSCSI, Telnet, SSH, SNMP, VPN (PPTP, OpenVPN™, L2TP)	
File systems	<ul style="list-style-type: none"> • Internal: Btrfs, ext4 • External: Btrfs, ext4, ext3, FAT32, NTFS, HFS+, exFAT 	
Supported RAID types	Hybrid RAID (SHR), Basic, JBOD, RAID 0, RAID 1, RAID 5, RAID 6, RAID 10	
Storage management	<ul style="list-style-type: none"> • Maximum single volume size: 108 TB • Maximum system snapshots: 65,536 • Maximum internal volumes: 64 	
SSD cache	<ul style="list-style-type: none"> • Read/write cache support • 2.5" SATA SSD support • M.2 NVMe SSD support 	
File sharing capabilities	<ul style="list-style-type: none"> • Maximum local user accounts: 2,048 • Maximum local groups: 256 • Maximum shared folders: 512 • Maximum concurrent SMB/NFS/AFP/FTP connections: 1,000 	
Privileges	Windows Access Control List (ACL), application privileges	
Directory services	Connects with Windows AD/LDAP servers enabling domain users to login via SMB/NFS/AFP/FTP/File Station using their existing credentials	
Security	Firewall, shared folder encryption, SMB encryption, FTP over SSL/TLS, SFTP, rsync over SSH, login auto block, Let's Encrypt support, HTTPS (customizable cipher suite)	
Supported clients	Windows 7 onwards, macOS 10.12 onwards	
Supported browsers	Chrome, Firefox, Edge, Internet Explorer 10 onwards, Safari 10 onwards, Safari (iOS 10 onwards), Chrome (Android 6.0 onwards) on tablets	
File Server & Synchronization		
Drive	<p>Synchronizes files across Windows, macOS, Linux, Android and iOS. The built-in cross-platform portal allows access to data anytime and anywhere.</p> <ul style="list-style-type: none"> • Maximum number of hosted files: 1,000,000 • Maximum number of concurrent connections for PC clients: 550 	
File Station	Provides virtual drives, remote folders, Windows ACL editor, compression/extraction of archived files, bandwidth control for specific users/groups, creation of sharing links, and transfer logs.	
FTP Server	Supports bandwidth control for TCP connections, custom FTP passive port ranges, anonymous FTP, FTP over TLS/SSL and SFTP protocols, network booting with TFTP and PXE support, and transfer logs.	
Presto File Server	Enables high-speed data transfer over WAN through the exclusive SITA technology between Synology NAS and desktop.	

Cloud Sync	Offers one or two-way synchronization with public cloud storage providers including Alibaba Cloud OSS, Amazon S3-compatible storage, Backblaze B2, Baidu Cloud, Box, Dropbox, Google Cloud Storage, Google Drive, hubiC, MegaDisk, Microsoft OneDrive, OpenStack Swift-compatible storage, Tencent COS, WebDAV servers and Yandex Disk.	
Universal Search	Enables global search of applications and files.	
Warranty	Must be 3 Year warranty on parts and labor.	
Installation	Must include Installation, configuration, and setup.	
Support Service Requirement	The Supplier must provide the following:	
	* Unlimited corrective maintenance/ repair services within the warranty period	
	* Twenty-four (24) hours by seven (7) days (Monday to Sunday) technical support and must meet the following response and resolution time:	
	> Within one (1) hour for phone or email support	
	> Within four (4) hours for on-site support	
	> For onsite support, the Supplier must attend to and repair the defective unit within two (2) business days	
	> In case of outside repair within the 1-year warranty period, the Supplier shall provide a service unit to the OSG within three (3) days upon pull out of the unit. The repaired hardware or replacement for the pulled-out hardware/unit must be delivered within fifteen (15) calendar days from the issuance of service unit.	
	* The Supplier should replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
Certification	The Supplier must be an authorized reseller of the brand being offered.	
SUPPLY OF NEXT GENERATION FIREWALL		
General Specifications	Performs stream-based, bi-directional traffic analysis, without proxying or buffering, to uncover intrusion attempts and malware and to identify application traffic regardless of port.	
	Must be capable of proxy-less and non-buffering inspection technology that provides ultra-low latency performance for DPI of millions of simultaneous network streams without introducing the file and stream size limitations and can be applied on common protocols as well as raw TCP streams.	
	Must have a single-pass DPI architecture that simultaneously scans for malware, intrusions, and application identification,	

	drastically reducing DPI latency and ensuring that all threat information is correlated in a single architecture.	
	Must have a multi-engine sandbox platform, which includes virtualized sandboxing, full system emulation, and hypervisor level analysis technology to execute suspicious code and analyzes behavior, providing comprehensive visibility to malicious activity.	
	identify and mitigate even the most insidious modern threats, including future Meltdown exploits. It even detects and blocks malware that does not exhibit any malicious behavior and hides its weaponry via encryption.	
	scans all inbound, outbound, and intra-zone traffic for viruses, Trojans, key loggers, and other malware in files of unlimited length and size across all ports and TCP streams.	
Hardware		
Form Factor	The system must be of one (1) unit rack mountable.	
Interfaces	The system's interface must include: 1 Gbe Interfaces – 16x 1 Gbe 10G SFP+ - 3x 10G SFP+ USB 3.0 – 2x USB 3.0 Management interfaces - 1 GbE, 1 Console	
Management	CLI, Web GUI, NSM	
Built-in storage	64 GB M.2	
Performance		
Throughput	The system must have the minimum throughput requirements (or higher): Firewall Inspection Throughput – 5.2 Gbps; Threat Prevention throughput – 3.0 Gbps; Application inspection throughput – 3.6 Gbps; IPS throughput – 3.4 Gbps; Anti-malware inspection throughput – 2.9 Gbps; TLS/SSL decryption and inspection throughput (DPI SSL) – 800 Mbps; VPN throughput – 2.1 Gbps;	
Connections	The system must be capable of handling: Connections per second - 21,000/sec; Maximum connections (SPI) – 1,500,000; Max DPI-SSL Connections – 125,000; Maximum connections (DPI) – 500,000;	
IPsec VPN	The system must be capable of handling 50 (up to 1000 Concurrent IPsec VPN Clients)	
SSL-VPN	The system must be capable of handling 2 (up to 500 Concurrent SSL-VPN Clients)	

Authentication	The system must support LDAP (multiple domains), XAUTH/RADIUS, SSO, Novell, internal user database, Terminal Services, Citrix, and Common Access Card (CAC).	
Software		
Superior threat prevention and performance	The system must be qualified as a next-generation firewall (NGFW) and Multi-core hardware architecture.	
Protection against unknown attacks	The system must have a Cloud-based multi-engine analysis that catches unknown and highly evasive advanced malware	
Threat intelligence and automation for memory-based signatures	The system must be capable of Memory inspection. This allows the system to see the instructions and sequences before they can be executed without the code.	
Network control and flexibility	The system must have a powerful operating system, Application Control Intelligence, Network segmentation and VLAN and Wireless Security.	
Robust Networking Capabilities	The system must have extensive switching and routing capabilities and supports high availability.	
Anti-malware	The system must be capable of <ul style="list-style-type: none"> • Stream-based malware scanning • Gateway anti-virus • Gateway anti-spyware • Bi-directional inspection • No file size limitation 	
Secure SD-WAN	The system must have: <ul style="list-style-type: none"> • Future-proof against an ever-changing threat landscape by investing in a NGFW with multi-gigabit threat analysis performance. • Provide direct and secure internet access to distributed branch offices instead of back-hauling through corporate headquarters. • Allow distributed branch offices to securely access internal resources in corporate headquarters or in a public cloud, significantly improving application latency. • Automatically block threats that use encrypted protocols such as TLS 1.3, securing networks from the most advanced attacks. 	

	<ul style="list-style-type: none"> • Reduce complexity and maximize efficiency using a central management system delivered through an intuitive single pane of glass user interface. 	
TLS/SSL/SSH decryption and inspection	<p>The system must have:</p> <ul style="list-style-type: none"> • TLS 1.3 with enhanced security • Deep packet inspection for TLS/SSL/SSH • Inclusion/exclusion of objects, groups, or hostnames • SSL control • Enhancements for DPI-SSL with CFS • Granular DPI SSL controls per zone or rule • Advanced threat protection • Memory Inspection • Cloud-based multi-engine analysis • Virtualized sandboxing • Hypervisor-level analysis • Full system emulation • Broad file type examination • Automated and manual submission • Real-time threat intelligence updates • Block until verdict 	
Intrusion Prevention	<p>The system must have</p> <ul style="list-style-type: none"> • Signature-based scanning • Automatic signature updates • Bi-directional inspection • Granular IPS rule capability • GeoIP enforcement • Botnet filtering with a dynamic list • Regular expression matching 	
Firewall	<p>The system must be capable of:</p> <ul style="list-style-type: none"> • Stateful packet inspection • reassembly-free deep packet inspection • DDoS attack protection (UDP/ ICMP/SYN flood) • IPv4/IPv6 support • Biometric authentication for remote access • DNS proxy • Full API support 	

	<ul style="list-style-type: none"> • Switch integration • SD-WAN scalability • SD-WAN Usability Wizard1 • Connections scalability (SPI, DPI, DPI SSL) • Enhanced dashboard • Enhanced device view • Top traffic and user summary • Insights into threats • Notification center 	
Application Identification	<p>The system must have:</p> <ul style="list-style-type: none"> • Application control • Application bandwidth management • Custom application signature creation • Data leakage prevention • Application reporting over NetFlow/IPFIX • Comprehensive application signature database 	
Virtual Private Network	<p>The system must be capable of:</p> <ul style="list-style-type: none"> • Secure SD-WAN • Auto-provision VPN • IPsec VPN for site-to-site connectivity • SSL VPN and IPsec client remote access • Redundant VPN gateway • Mobile Client for iOS, Mac OS X, Windows, Chrome, Android and Kindle Fire • Route-based VPN (OSPF, RIP, BGP) 	
High Availability	<p>The system must be capable of</p> <ul style="list-style-type: none"> • A/P high availability with state sync • High Availability - Active/Standby with state sync 	
IPv6	The system must support IPv6	
Environment		
Input power	<ul style="list-style-type: none"> • The system must be capable of running at 100-240 VAC, 50-60 Hz. 	
Power Consumption	The system must not consume more the 36.3W of power.	
Humidity	The system must be 5-95% non-condensing.	

Security Services		
Real-Time Updates	The system must be supported by <ul style="list-style-type: none"> • Real-time threat intelligence updates • Automatic signature updates 	
Advanced Protection	The system has complete suite of security services for firewalls that features Gateway Security, Content Filtering Service, Anti-Spam, 24x7 Support, ATP, Memory Inspection, DNS Security, Cloud Management and Cloud based Reporting – 7 Days.	
Implementation Services		
Scope of Services	Must include Configuration, Testing, Documentation and Knowledge Transfer	
	The engineer must be available 24x7 Monday to Sunday	
	The engineer must have a certification granted by the supplier/manufacturer of the brand being offered.	
Support Services		
Enhanced Support	The system must include email and phone support for customers during local business hours; for two years.	
Firmware Upgrades	The system must include firmware upgrades during its warranty period.	
Comprehensive Support	The system must have Global Support available 8x5 or 24x7.	
Accreditation		
Standards	TCP/IP, ICMP, HTTP, HTTPS, IPSec, ISAKMP/IKE, SNMPs, DHCP, PPPoE, L2TP, PPTP, RADIUS, IEEE 802.3	
Certifications (in progress)	The system must have certifications under Common Criteria NDPP Firewall with VPN and IPS	
Brand/Standard	The technology or brand must either be American or European for a more Global Standard compliance.	
Local Support	The brand must have local second level of support via its distributor that is compliant with global standard like ISO or Duns and Bradstreet to maintain a quality-of-service delivery.	
The local support must include the following:		
	2 Year Support Services 24x7 Monday to Sunday.	
	Phone/Remote Technical Support	
	Onsite Technical Support with 2 to 4 hours Response Time	
	Corrective Maintenance for 5 Cases Per Year	

	The Supplier must provide full documentation for the Activity Plan on the installation of patches and upgrades and Root Cause Analysis of incidents encountered.	
	The Supplier must provide onsite support for the installation and deployment of software patches and version upgrades.	
	The Supplier must provide a procedure for support and problem escalation.	
	* Submission of Activity/Service Report within 5 calendar days after rendering service	
	Semi-Annual Preventive Maintenance visits during Regular Business Hours	
	Immediate replacement of the equipment and/or its parts.	
	* The Supplier shall replace a factory defective unit with a new unit within 30 days upon delivery of the item.	
	The Supplier must provide a certificate for the above services as part of the technical requirements.	
Certification	Must be certified with ICSA labs Advance Threat Defense certified with 100% unknown threat detection for 7 consecutive quarters from Q1-Q4, 2021 & Q1-Q3, 2022.	
	The Supplier must be an authorized reseller of the brand being offered. Must provide Authorization certificate from the Manufacturer or Vendor.	

***Section VIII. Checklist of Technical and
Financial Documents***

Checklist of Technical and Financial Documents

Note: Forms/Templates are downloadable at the GPPB website <https://www.gppb.gov.ph/downloadable-forms/#tab-61412>

I. TECHNICAL COMPONENT ENVELOPE

Class “A” Documents

Legal Documents

- (a) Valid PhilGEPS Registration Certificate (Platinum Membership) (all pages) **in accordance with Section 8.5.2 of the IRR;**

Technical Documents

- (b) Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid; **and**
- (c) Statement of the bidder’s Single Largest Completed Contract (SLCC) similar to the contract to be bid, except under conditions provided for in Sections 23.4.1.3 and 23.4.2.4 of the 2016 revised IRR of RA No. 9184, within the relevant period as provided in the Bidding Documents; **and**
- (d) Original copy of Bid Security. If in the form of a Surety Bond, submit also a certification issued by the Insurance Commission **or** Original copy of Notarized Bid Securing Declaration; **and**
- (e) Conformity with the Technical Specifications, which may include production/delivery schedule, manpower requirements, and/or after-sales/parts, if applicable; **and**
- (f) Original duly signed Omnibus Sworn Statement (OSS) **and** if applicable, Original Notarized Secretary’s Certificate in case of a corporation, partnership, or cooperative; or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder.

Financial Documents

- (g) The Supplier’s audited financial statements, showing, among others, the Supplier’s total and current assets and liabilities, stamped “received” by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission; **and**
- (h) The prospective bidder’s computation of Net Financial Contracting Capacity (NFCC) **or** A committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.

Class “B” Documents

- (i) If applicable, a duly signed joint venture agreement (JVA) in case the joint venture is already in existence **or** duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful.

II. FINANCIAL COMPONENT ENVELOPE

- (j) Original of duly signed and accomplished Financial Bid Form; **and**
- (k) Original of duly signed and accomplished Price Schedule(s).

Other documentary requirements under RA No. 9184 (as applicable)

- (l) *[For foreign bidders claiming by reason of their country’s extension of reciprocal rights to Filipinos]* Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product.
- (m) Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity.

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