

**PURCHASE REQUEST**  
**OFFICE OF THE SOLICITOR GENERAL**  
 (Agency)

Department: **CASE MANAGEMENT SERVICE** PR No. **021-11-203 (2022)** Date: **November 26, 2021**  
 Section: SAI No. Date:

| Stock No. | Unit | Item Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Qty | Estimated Unit Cost              | Estimated Amount |
|-----------|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------------------|------------------|
|           | lot  | <p><b>Network Management System (800 NMS and RMM Licenses)</b></p> <p>SYSTEM for network monitoring, policy enforcement, inventory &amp; compliance audit, software management, remote access support, User Administration Tools, Reporting Tools, Asset Management, Mobile Application, 2-Factor Authentication, Access to API, Unlimited SMS alerts.</p> <p><i>Support and Warranty</i></p> <ul style="list-style-type: none"> <li>- 1 year of updates and support</li> <li>- Local Support: 24 X 7 support through phone, chat, and web-remote assistance for regular and critical incidents</li> </ul> <p><i>Training</i></p> <ul style="list-style-type: none"> <li>- Knowledge transfer and training for end users (IT) within the 10-day period delivery period</li> </ul> <p><i>Delivery:</i></p> <ul style="list-style-type: none"> <li>- 10 days upon receipt of NTP</li> </ul> <p><i>Please see attached Terms of Reference:</i></p> <p>A. Technical Specifications</p> <ul style="list-style-type: none"> <li>I. Performance and Network Monitoring</li> </ul> <p>B. Other Important Features</p> <ul style="list-style-type: none"> <li>I. Agent Deployment</li> <li>II. Supported Devices</li> <li>III. Agent Procedure</li> <li>IV. Inventory, Asset Discovery and Audit</li> <li>V. Patch Management</li> <li>VI. Software Management</li> <li>VII. Remote Access</li> <li>VIII. Reports and Alerting</li> <li>IX. Administration</li> <li>X. Ticketing</li> <li>XI. Accessibility</li> <li>XII. Support and Warranty</li> </ul> <p>C. Terms of Payment</p> <p>D. Delivery</p> <p>E. Training</p> <p><i>Attached: Memorandum from TWG Chairperson Dir. IV Eduardo Alejandro O. Santos and Approved Terms of Reference from the Technical Working Group</i></p> | 1   | Php 6,500,000.00<br>VAT INCLUDED | Php 6,500,000.00 |

OFFICE OF THE SOLICITOR GENERAL  
**RECEIVED**  
 NOV 29 2021  
 Time: 3:53 PM SECRETARIAT By: *[Signature]*  
 Control No.:

**FUNDS AVAILABLE:**  
*[Signature]*  
**BERNADETTE M. LIM**  
 DIRECTOR IV



OSG211129Y0005349

Amount in Words: **Six Million Five Hundred Thousand Pesos Only** Php **6,500,000.00**

Purpose: **For Bidding**

|                            |                          |                       |
|----------------------------|--------------------------|-----------------------|
| Prepared By:               | Recommending Approval:   | Approved by:          |
| <i>[Signature]</i>         | <i>[Signature]</i>       | <i>[Signature]</i>    |
| <b>SHERA JANE B. SOLON</b> | <b>EDITHA R. BUENDIA</b> | <b>JOSE C. CALIDA</b> |
| Administrative Officer V   | Director IV, HRMAS       | Solicitor General     |